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helping people help themselves

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President's Message

Helping People Help Themselves—an idea that has been at the core of JEVS' mission since our founding in 1941. Over the years, our program offerings have changed and expanded to meet the evolving needs in our community. What has not changed is our commitment to helping those in need get the resources and supports necessary to live fuller, more satisfying lives.

These days, commitment alone is not enough. JEVS, like all human service organizations, is once again facing a tide of changing needs and shifting resources within our community.

There are thousands of individuals in Philadelphia meeting the end of their federally mandated five years on public assistance without real plans to address the complex reasons they remain on the rolls. Across Pennsylvania, there are thousands with developmental disabilities on waiting lists for services. Individuals with substance abuse and mental health issues face similar barriers when looking for help. These and other challenges in our community are exacerbated by serious shortfalls in state and local budgets, dwindling philanthropic resources, and the far-reaching impact of a weak economy.

Fortunately, JEVS is not alone in these challenges. For many years, we have been on the front lines, addressing issues of poverty, disability, unemployment and more—with a spirit of collaboration and a genuine desire to seek new partnerships to solve problems. In just the past year, we have worked to strengthen our relationship with the Department of Public Welfare and other provider partners to identify new ways to address the emotional, developmental, and physical disabilities of long-term welfare recipients. We have worked closely with the City of Philadelphia to help find solutions to resource shortfalls within the mental retardation, mental health, and drug and alcohol treatment systems. We are partnering with a number of Community Development Corporations to leverage our expertise to help sustain investments in neighborhood economic development and home ownership initiatives. These are just a few ways in which we are rolling up our sleeves, seeking new partners to solve problems, and helping to find creative solutions to looming funding crises.

Our mission is being tested with more in need and fewer resources for solutions—in some ways like never before. With the continued creativity and dedication of JEVS employees, the guidance and wisdom from our Board of Directors, and strategic thinking on the part of our funders and other partners, I believe we will all meet the current challenges and continue to Help People Help Themselves.

Jay Spector



Chairman's Message

Change and challenge—words that describe the past year at JEVS, and at most non-profit agencies across our community. As a provider of human services in the Greater Philadelphia region for more than 60 years, JEVS has seen its share of poor economic conditions inevitably coupled with increasing demand for our programs and reductions in public and private resources to meet needs. The past year is not much different—all of us have been impacted in some way, whether we work in human services or not.

Despite these changes and challenges, I am pleased to report that JEVS has taken a number of important strategic steps to ensure that we can continue to respond to the needs of our customers in both good and trying times:

- The Board initiated a strategic planning process to guide JEVS through the next three years. The plan will be our touchstone for growing current programs, identifying new business opportunities, and reinvigorating Board development efforts.
- We expanded our quality assurance efforts to include formal compliance activities with our newly expanded Quality Assurance and Compliance Committee. This Committee will work closely with our Compliance Officer to ensure that all of our services not only meet but exceed our customers' expectations.
- The Board is more committed than ever to fulfilling its fundraising responsibilities. 100% of our membership made personal contributions to JEVS this year, and many of our members are actively engaged in our development efforts, identifying new funding sources and business opportunities.
- Our active Public Policy Committee continues to monitor legislative activities that will impact our customers—including reauthorization of federal welfare law and the Workforce Investment Act.
- We established a Board Governance Task Force, charged with rethinking the operations of the Board with an eye toward improving leadership effectiveness and creating new forums for engaging members in the work of the Board. This Task Force is also redefining our nominating process to ensure that we recruit and retain members with needed expertise.

At least for the foreseeable future, all of us in the human service arena will likely continue to face change and challenge. At JEVS, I am confident we have a solid road map and the dedicated leadership, at the Board and staff levels, committed to guiding the organization through complicated times.

Ned Kaplin



helping people help themselves LIVE HEALTHY LIVES

elizabeth

JEVS Attendant Care Program

Like every senior in college, Elizabeth is preparing for graduation, saying goodbye to friends, and starting a job search. She is also saying goodbye to Kelly, the attendant care worker who has helped her maintain independence at college and become her best friend along the way. Because Elizabeth has muscular dystrophy, she has always relied on support from her family. When she started Immaculata College, Elizabeth began to receive assistance through the JEVS Attendant Care program. Kelly, a fellow student with a nursing career in mind, decided the program would be a great way to earn money and get experience. "Kelly was an employee first, then the friendship grew." Kelly helps Elizabeth with bathing and dressing, and sometimes accompanies her to class and the cafeteria. "This is the best job—not only am I taking care of my best friend, but we have so much fun together." The college experience has shown Elizabeth that she can live on her own and continue to receive services, even when her attendant isn't a couple of dorm rooms away.

Photo: Elizabeth with her attendant and friend, Kelly

“If I didn’t have an attendant, I wouldn’t be able to be at college and on my own.”
~elizabeth

For the past 20 years, JEVS has provided consumer-focused, in-home supports through its **Attendant Care** program in Northeast Philadelphia, Bucks, and Montgomery Counties. Earlier this year, JEVS was awarded a new contract with the Pennsylvania Department of Public Welfare to operate the Community Resource Center (CRC) in the five-county Southeastern Region. The CRC is a one-stop for services for people with long-term physical disabilities, including access to in-home supports, nursing home transition to the community, durable medical supplies, and additional community resources. The launch of this new system is anticipated by October 1, 2003. JEVS continues to work hard to maintain its track record of providing the best possible services to people with long-term disabilities to help them maintain their independence—to help people help themselves.

New quality, health, and safety improvements were the focus of efforts at **Community Living and Home Supports (CLHS)** this past year. Twenty-four staff were certified in a new web-based incident tracking system and incident investigation procedures. The incident investigation system is managed on JEVS' intranet and allows for up-to-the-minute reporting on the status of investigations, streamlining the process for both staff and consumers. In addition, staff also completed a new Quality Management Plan focused on expanding consumers' choices and options in meeting their employment goals, improving their overall health and safety with a focus on wellness, and expanding their participation in the life of their community.

JEVS Supports for Independence helps individuals with disabilities to live independently in their homes by empowering them to manage and direct their own services. This is achieved by providing essential financial management assistance, payroll services, and a wide variety of employer supports. In the past year, JEVS Supports for Independence served families associated with the Self Determination Initiative (SDI) of the Montgomery County Office of Mental Health and Mental Retardation. In addition, The County Office of Services for the Aging (COSA) in Delaware County and Philadelphia Corporation for Aging (PCA) contracted with JEVS to provide these vital services to enable seniors to remain independent in their homes.

At JEVS' **Achievement Through Counseling and Treatment (ACT)** clinics, clients now have access to on-site Adult Basic Education (ABE) classes offered by Community Learning Center, a local community-based provider of adult education services. ACT has long recognized that for those struggling with addiction, the path to a better life must include dealing with the all-too-common accompanying problems of poor basic skills and unemployment. The curriculum and approach to teaching ABE are learner-centered, acknowledging the experience and skills adult students bring to the classroom. The classes use technology to enhance skills instruction and help support clients' job search with résumé writing and access to the Internet. This new initiative helps ACT clients build on their sobriety by supporting them in the pursuit of their personal, academic, and career goals through education.



helping people help themselves **BUILD SKILLS TO MOVE AHEAD**

florine

JEVS' Orleans Technical Institute-
Northeast Campus

Florine was a Certified Nurse Assistant for 17 years while raising three kids. When her kids grew up, she desired a change of pace and new career. Florine toured Orleans Technical Institute-Northeast Campus and fell in love with the idea of becoming a tradeswoman. She enjoyed fixing things around the house, so she enrolled in the building maintenance program where students receive well-rounded instruction in many types of repair skills. Florine was one of only three women in a class of 21, but she emerged as a respected leader with help from her teacher, Linda, and the support of her female peers. Upon getting her diploma, Florine won Orleans Tech's Tradesperson Award and was hired on the spot by an apartment and housing management company. Succeeding in a nontraditional field is a challenge, but this *Jane*-of-all-trades embraces her new career and works overtime with hopes of a raise in the near future. "I knew I could do it! I was actually able to take what I learned into the real world."

Photo: Instructor Linda with her student, Florine

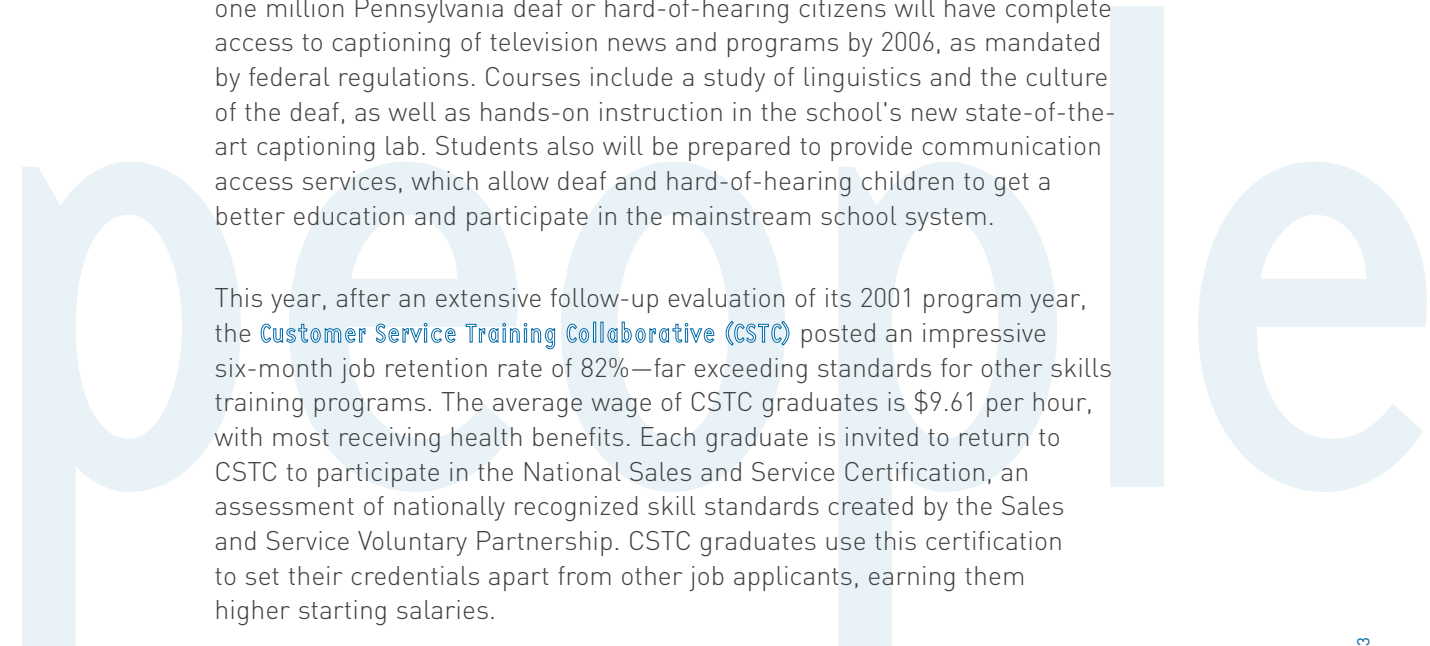
"I knew I
could do it!
I was actually
able to take
what I learned
into the
real world."
~florine

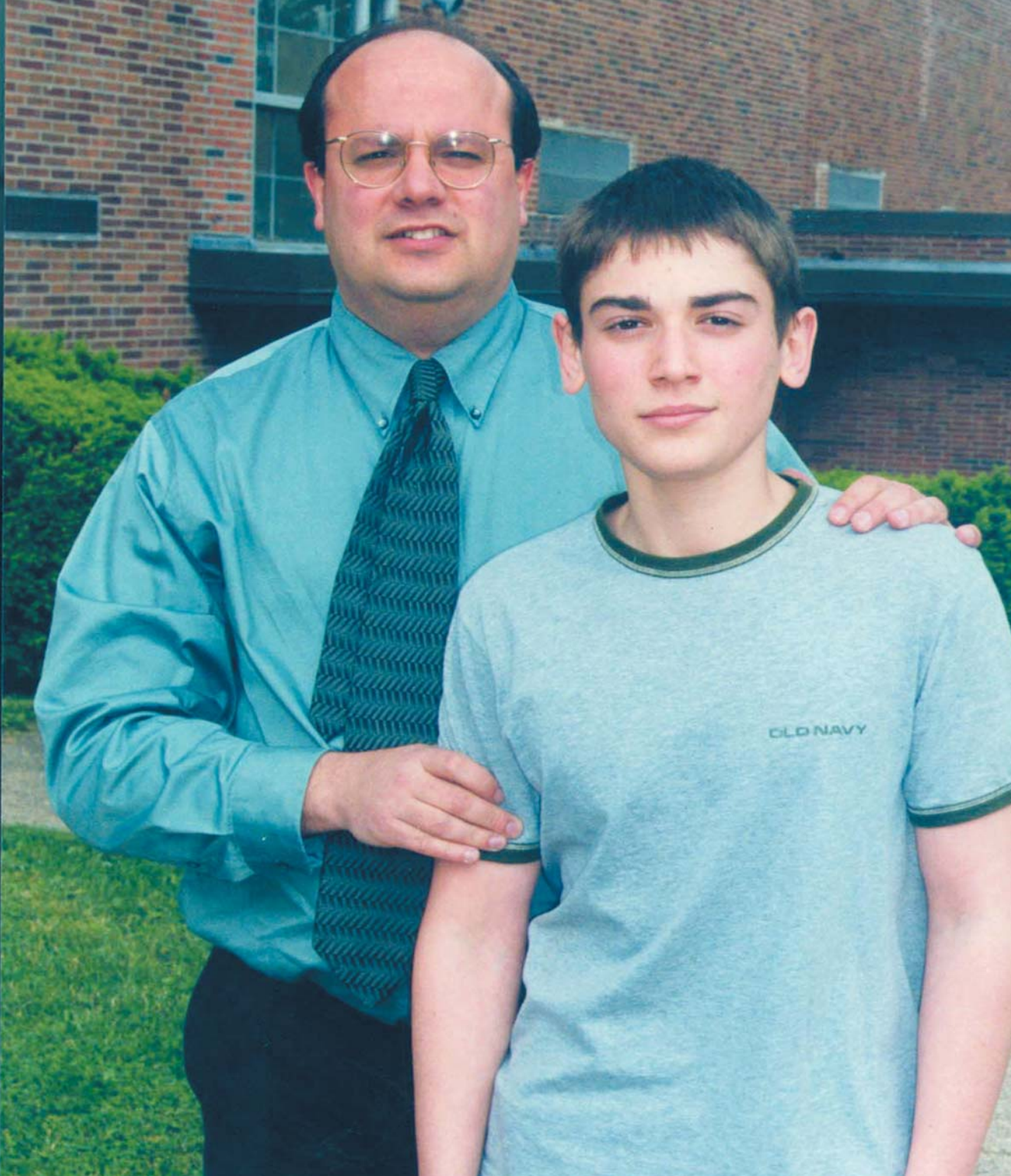
Through a strong relationship with the Montgomery County Workforce Investment Board, the [Retail Skills Center](#) initiated “CareerConnection” training to provide job-preparation workshops and consultation services to dislocated workers and other job seekers in Montgomery County, through the Pennsylvania CareerLink’s one-stop delivery system. By developing and leading interview workshops and mock interview sessions, the Retail Skills Center had the opportunity to expand and strengthen the services available through CareerLink and provide seamless service to its participants. The services provided offer guidance to help participants navigate the process of seeking and obtaining employment.

JEVS’ [Orleans Technical Institute-Northeast Campus](#) partnered with the School District of Philadelphia, Local Union 1201 Firemen and Oilers, and the Philadelphia Workforce Development Corporation to cross-train 119 maintenance employees in carpentry, painting, and plastering skills. By training current workers in these essential skills, JEVS helps employees develop new transferable skills, allowing them to work in a variety of capacities within the District. The School District, in turn, grows a more agile workforce, skilled to address any number of physical plant maintenance needs. JEVS is hoping to continue this partnership and expand offerings to include electricity training in the next year.

JEVS’ [Orleans Technical Institute-Center City Campus](#) developed a curriculum to train captionists and realtime reporters to help ensure that the more than one million Pennsylvania deaf or hard-of-hearing citizens will have complete access to captioning of television news and programs by 2006, as mandated by federal regulations. Courses include a study of linguistics and the culture of the deaf, as well as hands-on instruction in the school’s new state-of-the-art captioning lab. Students also will be prepared to provide communication access services, which allow deaf and hard-of-hearing children to get a better education and participate in the mainstream school system.

This year, after an extensive follow-up evaluation of its 2001 program year, the [Customer Service Training Collaborative \(CSTC\)](#) posted an impressive six-month job retention rate of 82%—far exceeding standards for other skills training programs. The average wage of CSTC graduates is \$9.61 per hour, with most receiving health benefits. Each graduate is invited to return to CSTC to participate in the National Sales and Service Certification, an assessment of nationally recognized skill standards created by the Sales and Service Voluntary Partnership. CSTC graduates use this certification to set their credentials apart from other job applicants, earning them higher starting salaries.





helping people help themselves FORGE NEW CAREER PATHS

alex

JEVS' Career Strategies Educational Program

Alex was born in Russia to an impoverished Jewish family. After the fall of the Soviet Union, his parents lost what little they had. They dreamed of coming to America to ensure a prosperous and segregation-free future, but Alex's mother died unexpectedly before their applications for refugee status were approved. In the years that followed, Alex lost other relatives and had a brush with death when he was hit by a bus. While Alex was in the hospital, his father brought the good news that their opportunities for a new life had finally arrived. Upon coming to the United States in 1998, Alex's father enrolled in English language classes at JEVS' Center for New Americans, where he got a job as a computer instructor. Today Alex is a second-generation JEVS client, participating in a college readiness class for at-risk youth run by JEVS' Career Strategies program. John, a JEVS educational counselor, works with the Northeast High School junior to prepare him for the SATs and the college admissions process. Alex dreams of going to Georgetown University to become a lawyer and "support my father." "Dad changed his life to ensure a better future for me. I simply hope that someday I can return the favor."

Photo: Counselor John with his student, Alex

"Dad changed his life to ensure a better future for me. I simply hope that someday I can return the favor."
~alex

FORGE NEW CAREER PATHS

In response to the growing employment needs of victims of domestic violence, Career Strategies expanded [Lifeline](#), its employment readiness program that helps women in these situations move towards self-sufficiency. Recognizing that women in abusive situations often stay with their abusers for economic reasons, the program offers basic computer skills training and employment counseling to prepare them to enter or return to the workforce. The 23-week program offers childcare and transportation stipends and incentives for completion to make participation possible for economically disadvantaged women.

This past spring, JEVS' [Work Adjustment Center I \(WAC I\)](#) began a strategic planning process to restructure its services to provide more comprehensive career-oriented services to people with developmental disabilities, including pre-vocational training, expanded job development, and placement services for those who aspire to competitive employment. The new continuum of services will be launched July 2003 and will include comprehensive vocational assessments, life skills, career exploration, community based-instruction and internships, job placement, and on-going job coaching.

JEVS' [Career Strategies](#) brought job readiness services and other special programming to students and adults in the Greater Philadelphia Jewish community this year. Local Jewish college students were matched with mentors at Jewish non-profit agencies to engage in community service internships that enhance their career exploration. Families also benefited from free workshops offering strategies for career management, and insight on the college admissions and standardized testing process. In addition, JEVS' satellite office in Northeast Philadelphia provided needed career counseling and placement services for at-risk Jews, and émigré professionals from the former Soviet Union.

JEVS' [Vocational Research Institute \(VRI\)](#), developer of the highly successful CareerScope, a career interest and aptitude assessment software, launched a new five-minute multimedia pre-assessment orientation for its flagship product. The new module prepares test takers for the assessment process by offering a thorough explanation of the goals and outcomes of a CareerScope assessment. As a result, test takers gain a more complete understanding of how the results will be used and how they will help them to meet personal educational or career goals. The module also helps staff that administer the assessment make certain that participants have clear expectations about the CareerScope tool—prior to assessment—ensuring better and more complete results.

As part of the Mayor's Advisory Council on Reentry and Reintegration, the director of the [JEVS Program for Offenders](#) collaborated with a diverse group of private and public agencies to create a model of improvement for the 35,000 offenders who leave the Philadelphia prison system and re-enter the community each year. The group focused on recommendations that the city expand its social programs for prisoners before and after they are released. Mayor John Street and his administration endorsed the report that calls for a wide range of legal, social, and public policy measures to reduce recidivism, enhance public safety, and help returning offenders lead responsible, productive lives.

863 job seekers benefited from customer service and retail skills programs

430 new Americans enrolled in refugee services

116 people with disabilities engaged in meaningful work activities

This year alone **JEVS** helped

300 consumers received financial management services to empower them in their own care

19 domestic abuse survivors received computer training and employment counseling

100 first-time, low-income home owners completed home repair training

13,220

850 patients received substance abuse treatment

364 youth with disabilities learned about the value of volunteer service

2,318 welfare recipients worked towards economic independence

thirteen thousand two hundred twenty
people help themselves.

379 inmates received career assessments

1,922 adults benefited from career counseling and management services

1,951 inmates received training to promote a smooth transition into society

36

209 individuals with special needs thrived in residential and day services

217 individuals received HIV counseling

113 adults benefited from special Jewish community programs

That's thirty six

130 athletes trained with JEVS' Special Olympics team

1,101 job seekers participated in building trades and court reporting training

453 people with disabilities received vocational rehabilitation and therapeutic services

99 high school students received college readiness counseling

people every day.

709 people maintained independence with personal care assistance

500 seniors benefited from employment services

77 youth with disabilities were referred to volunteer opportunities for career exploration



helping people help themselves **ACHIEVE SELF-SUFFICIENCY**

lillian

JEVS Maximizing Participation Project

When Lillian was referred to the Maximizing Participation Project (MPP), she was living a life of isolation as a result of severe anxiety, panic attacks, and depression. Inside her North Philadelphia home, this young woman was caring for five children between the ages of one and sixteen and a husband with a disability. All of these factors kept Lillian from facing her fears and pursuing a job. Support from MPP Case Coordinator George helped Lillian come up with a plan to tap into community resources to help manage her problems so she could live more effectively and find her niche in the world of work. "At first I was afraid to go out and get a job, but George was there for me." After a vocational assessment, Lillian successfully completed a bilingual customer service training program. Now as a full-time parent truant officer, she enjoys meeting people and making a difference. She also participates in parenting classes and continues to lean on George, who remains a calming presence in her life. "Lillian dealt with challenging situations, but the wonderful thing is she's overcome her fear and is showing people what they can do when their minds are made up and they have a support system."

Photo: Lillian with her Case Coordinator, George

"At first I was afraid to go out and get a job, but George was there for me."
~lillian

ACHIEVE SELF-SUFFICIENCY

JEVS' **Project PROMote** made significant program enhancements over the past year to assist clients in reaching their personal and career goals. Three computer kiosks were added on-site to give participants computer access to take math and reading assessments, prepare resumes, and use CareerScope, an assessment software designed for users at virtually any skills level to help in planning their career direction. Customers also can set up a personal e-mail account for job search purposes. In addition, five new written self-assessment tools have been adopted to support staff in working with customers to identify barriers to job retention and advancement. With a broad range of such tools at their disposal, as well as help in building self-advocacy skills, Project PROMote clients are keeping jobs longer, moving ahead and building real paths to self-sufficiency.

This year, the **Maximizing Participation Project (MPP)** began providing transitional services to welfare recipients enrolled in MPP who, due to the nature of their disability, are unable to work and are pursuing Supplemental Security Income (SSI) eligibility. Case coordination and supportive services are provided up to the time participants receive their first SSI payment. While participants are enrolled in MPP, case coordinators work with a variety of agencies that specialize in services to people with a wide range of disabilities. To help make the transition to SSI smooth after participants leave MPP, these agencies continue to provide critical services to help participants achieve other goals beyond the attainment of SSI eligibility.

In its second year of operation, the **Community Connections (CC)** program increased its services to Philadelphia welfare recipients who currently have little or no participation in employment, training, or educational activities. The program's success lies in the relationship built between the client and staff member who acts as the client's liaison in reconnecting to the County Assistance Office and its services. In doing this, staff provide a high level of personal support to assist in identifying, understanding, and overcoming the barriers to compliance with TANF work requirements.

JEVS' **Center for New Americans (CNA)** was awarded a contract to lead an unique collaboration with other refugee agencies to provide comprehensive services to refugees, asylees, and victims of trafficking in Philadelphia and the surrounding counties. The program, called the Philadelphia Region Refugee Provider Collaborative (PRRPC), will enable participants to access services within the community, both refugee-specific and mainstream, that lead to long-term, sustained economic growth. JEVS' role is to provide holistic, client-centered services that increase a client's chances of finding quality work and wages, in a job suitable to the individual's background.

JEVS' **Seniors at Work (SAW)** program was selected to serve as a pilot site for the national roll-out of "BenefitsCheckUp," a free service that helps people 60 and over assess their eligibility for federal, state, and local benefits. This service's advantages were two-fold for SAW: providing seniors with needed information about benefits, and providing opportunities for unemployed seniors to train as "peer navigators." Peer navigators interview older adults and put the data into a national online database system to create reports. The reports indicate the types of benefits they may be eligible for and how to apply. Peer navigators received a training stipend for their services, and were stationed at SAW and various health centers across the city.



helping people help themselves ENJOY FULLER LIVES

suzanne

JEVS Community Living & Home Supports

At 41, Suzanne is experiencing her first year away from home and being on her own. Last June, she and three other women moved into a new residence in the suburbs where they receive full-time support from JEVS Community Living and Home Supports. Once Suzanne moved into her new home, her desire for independence was bursting at the seams. With only volunteer experience behind her, she got her first paying job at a local school cafeteria where she works part-time. Suzanne takes full advantage of JEVS services, participating as a Special Olympics athlete, faithful member of the bowling league, and loyal fan at the Phillies game every other Sunday. When Suzanne and the staff are not hosting gatherings for friends and family, they are taking community walks around the block and stopping to talk with neighbors. "It makes me feel really good just knowing I can help somebody and make their day—and life—better," says Walita, the live-in manager of the house. Walita encourages Suzanne's need for independence and believes Suzanne will one day realize her dream of having her own home.

Photo: Suzanne with her house manager, Walita

"I love my new house—I have lots of fun with Walita and my roommates!"
~suzanne

ENJOY FULLER LIVES

At an awards event in November, JEVS was named Agency of the Year by the Special Olympics Philadelphia organization. This award recognizes the tremendous growth and accomplishment of [JEVS' Special Olympics Team](#), by far the largest adult team in the Greater Philadelphia area. 130 consumers from JEVS' vocational, residential, and day programs participate in year-round sports, and regional and state-wide competitions. In addition, this past year one of JEVS' athletes was trained through the prestigious Special Olympics Global Messengers program, which provides leadership development and spokesperson training. JEVS is the only agency in the area with a Global Messenger. Involvement in Special Olympics provides JEVS' consumers with an array of opportunities that help make choice and self-determination a reality.

This year, the clients and staff at [Community Job Service](#) created a Travel and Savings Club. The Club serves many purposes, including teaching responsibility, budgeting, basic banking, group decision making, planning, and skills needs to travel to and from favorite destinations. Clients save money at their own pace with an eye towards their goals. Staff oversee the travel account with clients depositing or making withdrawals from their account at any time they wish. Clients receive a receipt when each transaction is made. Each week, clients receive balance statements. As a group, participants decide on an outing and choose a date, this affords them an opportunity to plan and increase their savings if necessary, and gives clients experience traveling on public transportation and exploring their community.

JEVS was selected by the City of Philadelphia's Mural Arts Program (MAP) for a mural on the façade of its [Work Adjustment Center II \(WAC II\)](#) facility on Wayne Avenue in Germantown. The mural is an important part of the new vision for WAC II—one of a thriving community center where the disabled and non-disabled can grow and learn together. The mural will be created jointly by professional muralists from MAP, staff, and consumers from JEVS day and residential programs, and is expected to be completed by September 2003. This mural is one of only a few that MAP has created with disability services groups, and may be the first mural in the City that will be created with direct participation by adults with mental retardation.

JEVS' [In-Home Supports](#) program, providing on-going or respite care to consumers with developmental disabilities and their families, grew 30% this year. Responding to the changing needs of our customers, who like this service because it allows individuals to remain in their home, new outreach efforts helped to grow this valuable service. In-Home Supports is of benefit to all—providing natural care gives the peace of mind to tend to other personal or professional needs outside of the home, helping people with disabilities remain in their own homes, and providing an alternative to residential placements.

Through [youthAbility](#), young adults with disabilities get the opportunity to volunteer for national and community service. As part of National Youth Service Day, students from Germantown High School volunteered at SHARE (Self Help & Resource Exchange), a community-based non-profit organization that provides wholesome and nutritious food to families and individuals. Twenty-five volunteers and six teachers performed over 100 community service hours as they prepared fruit for the meal packages that SHARE delivers to points from central Pennsylvania to the Jersey Shore. At the end of the day, youthAbility presented students with a certificate of completion as a reminder of their valuable experience.

Through an internal collaboration with the MPP, [Orleans Industries \(OI\)](#) provides vocational rehabilitation services to MPP participants to help them prepare to enter the workforce and gain greater independence. Using the JEVS Work Sample System developed by the Vocational Research Institute, Orleans Industries provides vocational evaluations that assess a participant's strengths and weaknesses and recommends suitable vocational services to help them reach their employment goals. By partnering with each other's programs, OI and MPP are able to provide a continuum of service for people with disabilities.

JEVS is fortunate to have many generous friends. The following is a list of individual, corporate, foundation, and public donors who supported our programs through our campaigns during this past year (from July 1, 2002 to May 15, 2003). List may be incomplete. JEVS apologizes for any inadvertent errors or omissions.

Individual Support

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*deceased

The campaigns that these individual donors supported include:

The Friends Campaign, Board of Directors Campaign, JEVS Scholarship Fund, Facilities Improvement Fund, The Franklin C. Ash Scholarship Fund, the Isabelle Schneider Life Enrichment Fund and *Strictly Business*.

Public Support

Allegheny Community College
Bucks County Area Agency on Aging
Community Behavioral Health
Coordinating Office for Drug and Alcohol Abuse Programs
County Office of Services for the Aging (Delaware County)
Greater Erie Community Action Committee
Montgomery County Office of Mental Health/Mental Retardation
Montgomery County Training and Employment Program
National Council on the Aging, Inc.
PA Department of Community and Economic Development
PA Department of Education
PA Department of Public Welfare
PA Office of Vocational Rehabilitation
Pennsylvania Higher Education Assistance Agency
Philadelphia Corporation for Aging
Philadelphia County Office of Mental Health/Mental Retardation
Philadelphia Industrial Correctional Center
Philadelphia Industrial Development Corporation
Philadelphia Office of Housing and Community Development
Philadelphia Workforce Development Corporation
Philadelphia Workforce Investment Board
U.S. Department of Education

Corporate, Foundation & Other Support

Acme Corrugated Box Company
ADVANTA Corporation
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Annie E. Casey Foundation
Argonaut Insurance Company, NE Division
Aunt Bunny Marketing, Inc.
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The Morgan Stanley Foundation
National Retail Federation
OTI/OI Staff
Packaging Corporation of America
Pannonia Beneficial Association
Parkway Corporation
Paul J. Walker & Associates
Penn Fishing Tackle Manufacturing Company
People's Emergency Center
Pep Boys
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Reed, Smith, Shaw & McClay, LLP
The Reinvestment Fund
Reliance Standard Life
Gilroy and Lillian Roberts Charitable Foundation
The Savitz Organization
Signatures by Shelley
Seligsohn Hess Company, Corporate Real Estate Services
Smith-Edwards-Dunlap Company
Smurfit Stone Container
Sovereign Bank
Spec Dies, Inc.
Stepnowski Bros, Inc.
Maxwell Strawbridge Charitable Trust
Toll Brothers, Inc.
TransAmerican Office Furniture
The Tuttleman Family Foundation
Unger Consulting Services
University of Pennsylvania, Treatment Research Institute
Usona
Whole Foods Market
William and Adonna S. Kaplan Fund
William Goldman Foundation
Wolf, Block, Schorr and Solis-Cohen LLP
Women of Vision Fund of the Jewish Federation of Greater Philadelphia
Young Adjustment Company
Zuckerman-Honickman, Inc.

Employment and Training Services

Advisory Committee for Émigrés (ACE)

NE JCC Klein
10100 Jamison Avenue
Philadelphia, PA 19116
215-673-6589

Career Strategies

Career Strategies for 55+

1845 Walnut Street, 7th Floor
Philadelphia, PA 19103
215-854-1874

Center for New Americans (CNA)

Refugee Assistance Program (RAP)

A.P. Orleans Vocational Center
1330 Rhawn Street
Philadelphia, PA 19111
215-728-4210

Community Connections (CC)

1845 Walnut Street, 6th Floor
Philadelphia, PA 19103
215-854-1875

Customer Service Training Collaborative (CSTC)

2133 Arch Street, Atrium Level
Philadelphia, PA 19103
215-496-0655

JEVS Program for Offenders

Philadelphia Industrial Correctional Center
8301 State Road
Philadelphia, PA 19136
215-685-7114

Maximizing Participation Project (MPP)

112 North Broad Street, 10th Floor
Philadelphia, PA 19102
267-238-3100

Orleans Technical Institute-Center City Campus

1845 Walnut Street, 7th Floor
Philadelphia, PA 19103
215-854-1853

Orleans Technical Institute-Northeast Campus

A.P. Orleans Vocational Center
1330 Rhawn Street
Philadelphia, PA 19111
215-728-4700

Project PROmote

1845 Walnut Street, 6th Floor
Philadelphia, PA 19103
215-854-1875

Retail Skills Center

160 North Gulph Road, Suite 200
King of Prussia, PA 19406
610-337-7449

Seniors at Work (SAW)

1211 Chestnut Street, Suite 206
Philadelphia, PA 19107
215-864-7950

Home, Health and Work Services

Achievement Through Counseling & Treatment (ACT)

5820 Old York Road Philadelphia, PA 19141 215-276-8400
1745 North Fourth Street Philadelphia, PA 19122 215-236-0100

Community Integrated Employment (CIE)

330 West Cheltenham Avenue
Philadelphia, PA 19144
215-848-6000

Community Job Service

520 North Delaware Avenue, Suite 205
Philadelphia, PA 19123
215-629-5627

Community Living & Home Supports (CLHS)

3005 School House Lane
Philadelphia, PA 19144
215-848-7855

JEVS Attendant Care Program

A.P. Orleans Vocational Center
1330 Rhawn Street
Philadelphia, PA 19111
215-728-4730

JEVS Home Health Care

A.P. Orleans Vocational Center
1330 Rhawn Street
Philadelphia, PA 19111
215-728-4411

Orleans Industries (OI)

A.P. Orleans Vocational Center
1330 Rhawn Street
Philadelphia, PA 19111
215-728-4400

Work Adjustment Centers (WAC)

330 West Cheltenham Avenue Philadelphia, PA 19144 215-848-6000
5521 Wayne Avenue Philadelphia, PA 19144 215-844-7700

youthAbility

520 North Delaware Avenue, Suite 205
Philadelphia, PA 19123
215-629-5627

Research and Development

Vocational Research Institute (VRI)

1528 Walnut Street, Suite 1502
Philadelphia, PA 19102
215-875-7387

Administrative Offices

1845 Walnut Street, 7th Floor
Philadelphia, PA 19103
215-854-1800
www.jevs.org

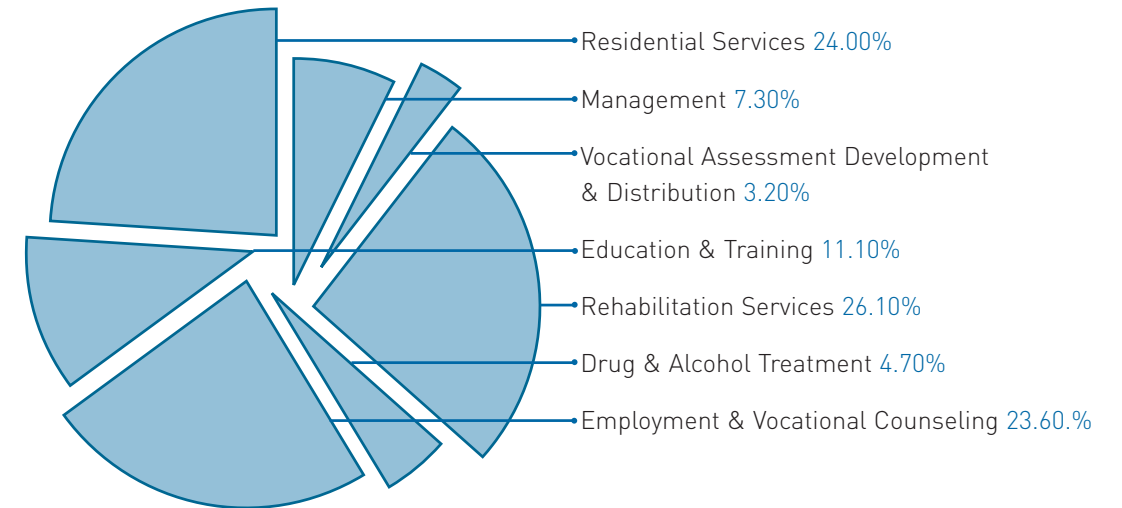
Revenue

| | |
|---|---------------------------|
| Philadelphia County Office of Mental Health/Mental Retardation | -----\$ 12,504,000 |
| PA Department of Public Welfare | ----- 10,604,000 |
| Philadelphia Workforce Development Corporation | ----- 10,577,000 |
| Vocational Training Tuition | ----- 3,246,000 |
| Third Party Client Fees | ----- 2,630,000 |
| Vocational Research Institute Contracts | ----- 1,769,000 |
| Montgomery County Office of Mental Health/Mental Retardation | ----- 1,410,000 |
| Client Fees for Vocational Counseling, Psychological Testing, and Therapeutic Activities | ----- 1,130,000 |
| Work Production Contracts | ----- 988,000 |
| National Council on the Aging | ----- 857,000 |
| Greater Erie Community Action Committee | ----- 593,000 |
| Jewish Federation of Greater Philadelphia | ----- 549,000 |
| Philadelphia Industrial Correctional Center | ----- 465,000 |
| Coordinating Office for Drug and Alcohol Abuse Programs | ----- 420,000 |
| Philadelphia Corporation for Aging | ----- 319,000 |
| PA Office of Vocational Rehabilitation | ----- 253,000 |
| PA Department of Community and Economic Development | ----- 250,000 |
| U.S. Department of Education | ----- 247,000 |
| Bucks County Area Agency on Aging | ----- 200,000 |
| Montgomery County Aging & Adult Services | ----- 200,000 |
| The Reinvestment Fund | ----- 172,000 |
| International Association of Jewish Vocational Services | ----- 126,000 |
| Other | ----- 629,000 |
| Total Revenue | -----\$ 50,138,000 |

Expenses

Program Services

| | | |
|--|---------------------------|----------------|
| Rehabilitation Services |\$ 13,060,000 | 26.10% |
| Residential Services | 12,058,000 | 24.00% |
| Employment & Vocational Counseling | 11,833,000 | 23.60% |
| Education & Training | 5,574,000 | 11.10% |
| Drug & Alcohol Treatment | 2,340,000 | 4.70% |
| Vocational Assessment Development and Distribution | 1,616,000 | 3.20% |
| Total Program Services |\$ 46,481,000 | 92.70% |
| Management |\$ 3,657,000 | 7.30% |
| Total Expenses |\$ 50,138,000 | 100.00% |



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