

4 TH EDITION
PRINTED 10/08

JEVS Human Services Headquarters:
1845 Walnut Street, 7th Floor, Philadelphia, PA 19103

TEL: 215.854.1800 FAX: 215.854.1880

EMAIL: jevs@jevs.org WEB: www.jevshumanservices.org

Guide TO Services



JEVS Human Services partners with the Jewish Federation of Greater Philadelphia and is a constituent of the United Way of Southeastern PA.

SKILLS TRAINING

RECOVERY SERVICES

JOB READINESS AND CAREER SERVICES

VOCATIONAL REHABILITATION

ADULT RESIDENTIAL AND DAY SERVICES

IN-HOME PERSONAL ASSISTANCE





JEVS Human Services Headquarters:
1845 Walnut Street, 7th Floor
Philadelphia, PA 19103

SWD 0507 • Photos: Mindy Bogus, John Bansamer, Laura Hilerly, Jeanette Rattle, Veronica Yankowski



Guide TO Services



TEL: 215.854.1800 **FAX:** 215.854.1880

EMAIL: jevs@jevs.org **WEB:** www.jevshumanservices.org

4th Edition: Published December 2008

What is JEVS Human Services?

Are you looking for a job or new skills?

Are you wondering what community living or employment options are available for a loved one with a disability?

Do you or someone you know need personal care services or other in-home supports?

Did you know that JEVS Human Services offers these and many more services? Our new Guide to Services can help you easily find the programs and services you are looking for.

One of the largest, private nonprofit organizations in the Delaware Valley, JEVS Human Services “makes hope happen” for more than 17,000 individuals annually.

Founded in 1941, JEVS Human Services helps people from all walks of life overcome quality of life challenges by focusing on individuals with physical, intellectual/developmental, and emotional challenges as well as those facing adverse socio-economic conditions, such as the unemployed and the underemployed.

With an annual budget of \$81 million and nearly 1,000 employees operating more than 20 successful programs, JEVS Human Services assists the individuals we serve through:

- Skills Training
- Job Readiness and Career Services
- Vocational Rehabilitation
- Recovery Services
- Adult Residential and Day Services
- In-home Personal Assistance

This Guide to Services is a reference tool to assist you in finding a JEVS Human Services program that fits your needs or the needs of a friend or family member. It also helps those in referral positions find an appropriate service that could make a difference in the life of a client or constituent. In addition, the Guide is also an excellent resource for employers seeking to recruit employees, train current employees, or refer an employee to one of our many programs.

What are the Quick Reference Pages?

In order to make the information contained in this Guide easy to find we included three "Quick Reference" pages. These pages offer different ways in which to find the programs and services you are looking for.

Quick Reference 1-What do we do? iii

A list of services organized by categories

Quick Reference 2-Whom do we serve? iv

An overview of which program(s) best serve specific individuals

Quick Reference 3-Where are we? v

An alphabetical list of programs with addresses and phone numbers

What will I find on the other pages in the Guide?

Each page gives a brief overview of a JEVS Human Services program, with details about service options, eligibility, enrollment, cost, location(s), whom to contact for more information or to enroll, and other languages spoken in addition to English.

We hope you will find our Guide to Services helpful and will join the more than 17,000 individuals each year who find the assistance they need at JEVS Human Services. For more details and up-to-the-minute information about our services, be sure to check out our website at www.jevshumanservices.org.

Adult Residential and Day Services	7-12
Day Services	7
Family Living	9
In-home Supports and Independent Living	12
Residential	8, 9, 10-11
Educational Consulting	6
College Admissions Consulting	6
SAT/ACT Tutoring	6
Employment, Internships, Volunteering	vi
In-home Personal Assistance	13, 19-23
Fiscal Services for Self-directed Care	13, 20
Home Assessment and Modification	13, 22
In-home Supports	13, 19-21
Nursing Home Transition	13, 23
Personal Assistance Services (PAS)	21
Job Readiness and Career Services	2-5
Career Assessment	3-4
Career Counseling	2-5
Job Readiness/Placement Assistance	2-5
Services to Employers	vii, 24
Career Assessment Tools/Software	24
Corporate Training	vii
Staffing Services	vii
Skills Training/Education	14-18, 29
Building Trades	14
Court Reporting	15
Culinary Arts	26
Home Maintenance and Repair	17
Human Services	16
Janitorial/Hospitality	26
Job Readiness for Inmates	18
Customer Service	29
Substance Abuse Treatment	1
HIV/AIDS Testing/Counseling	1
Vocational Rehabilitation and Recovery Services	25-28
Job Placement and Support	25
Mental Health Recovery Services	27
Pre-Vocational Training	26
School-to-Work	28
Vocational Evaluation	27
Welfare-to-Work Programs	30-31
Case Management	30-31
Job Placement	30-31
Job Readiness	30-31

Quick Reference 2 - Whom do we serve?

JEVS Human Services provides opportunities for individuals from all walks of life. Please use this list to locate programs that assist the specific groups represented below (not inclusive). For further information, you can use **Quick Reference-1** for a list of the services we offer.

<i>Individuals Struggling with Addiction</i>	Achievement through Counseling and Treatment1 Work and Recovery Programs29, 31
<i>Individuals with Intellectual/Developmental Disabilities</i>	Community Collaborative7 Community Living and Home Supports8-12 Supports for Independence19-23 Work and Recovery Programs25-28
Employers	Corporate Training Solutionsvii Staffing Servicesvii
<i>People Living with HIV/AIDS</i>	Achievement through Counseling and Treatment1 Work and Recovery Programs25-27
Inmates, Ex-Offenders	Program for Offenders18 Work and Recovery Programs25, 27-28
Jewish Community	Career Strategies4
<i>Individuals with Mental Illness</i>	Community Living and Home Supports8-12 Supports for Independence20 Work and Recovery Programs25, 27-28
Military Veterans	Home Care13 Orleans Technical Institute14-16
Non-English Speaking	Achievement through Counseling and Treatment1 Career Strategies3-4 Center for New Americans5 College Strategies6 Supports for Independence19-23 Workforce Initiatives30-31
<i>Individuals with Physical Disabilities</i>	Home Care13 Supports for Independence19-23 Work and Recovery Programs25
<i>Individuals receiving Public Assistance (TANF)</i>	Center for Customer Service Excellence29 Maximizing Participation Project30 Northeast EARN Center31
Refugees, Asylees	Center for New Americans5
Seniors, Elderly	Career Solutions for 55+2 Community Collaborative7 Community Living and Home Supports (Hassel)10 Home Care13 Supports for Independence19-23
Unemployed, Underemployed, Career Changers	Career Solutions for 55+2 Career Strategies3-4 Center for New Americans5 Orleans Technical Institute15-17 Workforce Initiatives29-31
Youth, Out-of-school, At-risk	Center for New Americans5 College Strategies6 Orleans Technical Institute14-16 Work and Recovery Programs28

Quick Reference 3 - Where are we?

Achievement through Counseling and Treatment1	5820 Old York Road • Philadelphia, PA 19141 • 215.276.8400 1745 North Fourth Street • Philadelphia, PA 19122 • 215.236.0100
Career Solutions for 55+2	PA CareerLink • 990 W. Spring Garden Street • Philadelphia, PA 19123 • 215.560.5465 ext. 268
Career Strategies3-4	1845 Walnut Street, 7th Floor • Philadelphia, PA 19103 • 215.854.1874 9350 Ashton Road, Suite 102 • Philadelphia, PA 19114
Center for New Americans5	9350 Ashton Road, Suite 102 • Philadelphia, PA 19114 • 215.728.4210
Center for Customer Service Excellence29	1211 Chestnut Street, Room 206 • Philadelphia, PA 19107 • 267.238.3928
College Strategies6	1845 Walnut Street, 7th Floor • Philadelphia, PA 19103 • 215.854.1874
Community Collaborative7	5521 Wayne Avenue • Philadelphia, PA 19144 • 215.844.7700
Community Living and Home Supports8-12	9350 Ashton Road, Suite 201 • Philadelphia, PA 19114 • 267.350.8600
Corporate Training Solutionsvii	1845 Walnut Street, 6th Floor • Philadelphia, PA 19103 • 215.854.1801
Employment Network30	330 West Cheltenham Avenue • Philadelphia, PA 19144 • 215.848.6000
Home Care13	10431 Academy Road, Suite L • Philadelphia, PA 19114 • 215.637.4824
Maximizing Participation Project30	112 North Broad Street, 10th Floor • Philadelphia, PA 19102 • 267.238.3100
Northeast EARN Center31	4739 Frankford Avenue • Philadelphia, PA 19124 • 267.350.8500
Orleans Technical Institute14-17	2770 Red Lion Road • Philadelphia, PA 19114 • 215.728.4700
Program for Offenders18	8301 State Road • Philadelphia, PA 19136 • 215.685.7114
Supports for Independence19-23	Monroe Office Center, Suite 100 • One Winding Way • Philadelphia, PA 19131 • 267.298.1364
Vocational Research Institute24	1845 Walnut Street, Suite 660 • Philadelphia, PA 19103 • 215.875.7387
Workforce Initiatives29-31	1845 Walnut Street, 6th Floor • Philadelphia, PA 19103 • 215.854.1862
Work and Recovery Programs25-28	9350 Ashton Road, Suite 201 • Philadelphia, PA 19114 • 267.350.8600

Employment

JEVS Human Services offers a diverse, challenging, and exciting work environment in which the contributions of all are valued. Through our broad array of programs (described in this Guide), JEVS offers employment opportunities in management, professional and clinical, direct service, and administrative and support positions in a variety of fields:

- skills training • job readiness and career services • vocational rehabilitation
- recovery services • adult residential and day services • in-home personal assistance

Contact/To Apply

Applicants can find current job openings and apply online at www.jevshumanservices.org or www.careerbuilder.com

For a list of job openings, call our Job Hotline at 215.854.1796

Email your résumé and cover letter to jobs@jevs.org

Apply in person at our headquarters office at 1845 Walnut Street, 7th Floor, Philadelphia, PA.

JEVS is an equal opportunity employer.

Internships

JEVS welcomes students who are looking to gain a fulfilling, on-the-job training experience in a top-quality non-profit setting. It could be in one of our programs described in this Guide or in one of our administrative support departments (ie. human resources, communications/marketing, information technology, finance/accounting, fund/business development). Supervised internship opportunities are available to college or university students working toward associate, bachelor's, master's, or doctorate degrees. Enrollment is open throughout the year. Summer internships are available for high school students through our Career Strategies program (see page 4).

Contact/To Apply

Email your résumé and letter of intent to internships@jevs.org.

Volunteering

JEVS provides opportunities for volunteers to engage in meaningful experiences, while helping our clients—directly or indirectly—achieve their personal or employment goals. Volunteers are needed to share their skills, knowledge, and diverse backgrounds in programs described in this Guide, on program advisory boards, and on the JEVS Board of Directors and Council.

Contact

TEL: 215.854.1803

EMAIL: volunteer@jevs.org

Staffing Services

Since 1941, JEVS Human Services has provided qualified employees to thousands of companies and organizations throughout the Greater Philadelphia region. Our experience helps us turn staffing challenges into solutions. By helping to fill employee recruitment needs and enhance the skills and abilities of your current employees, we bolster your business with motivated, fully prepared, and well-trained workers who meet job demands and who become major contributors to the success of your company.

JEVS is dedicated to providing unmatched customer service at no charge to the employer. We prepare people at all levels of employment to fill positions within your business, and you can be assured that employees referred by JEVS are screened to match your needs.

Contact

TEL: 215.854.1800

EMAIL: employerservices@jevs.org

JEVS Corporate Training Solutions

JEVS Corporate Training Solutions offers a comprehensive range of training resources for businesses and non-profit organizations designed to maximize employee performance and ensure success.

Services

- Assessment of needs and creation of customized training programs focused on enhancing employee performance
- Customer service training based on nationally approved skill standards
- Development and delivery of training in essential workplace skills including communication, problem-solving, teamwork, and coaching
- Development and delivery of training to bridge the technical skills gap specializing in construction trades
- Flexible scheduling to accommodate your company's requirements and training at your facility or ours
- "How to Thrive in a Fee-for-Service Environment" - a technical operational training session for human service providers within the fields of mental retardation, mental health, and behavioral health.

Contact

TEL: 215.854.1801

EMAIL: employerservices@jevs.org

Substance Abuse Treatment

Offers personal solutions and supports to adults seeking medication-assisted treatment for opiate abuse.

Services

- Outpatient and Intensive Outpatient Methadone Maintenance Program—a structured daily treatment program for opiate-dependent individuals with at least a one-year history of opiate abuse
- Individual, group, and family counseling and education
- Physical examination, medication evaluation, and psychiatric evaluation and treatment
- Free and confidential HIV/AIDS testing, counseling, and education
- Hepatitis testing and inoculation
- Case management services
- Peer support services

Eligibility

- Must be age 18 or over

Enrollment

- Personal appointments are made to determine service needs and eligibility

Cost

Community Behavioral Health (CBH) pays for all treatment if you are an eligible participant

If you are ineligible for CBH coverage, you may be eligible for Behavioral Health Services Initiative (BHSI) support or other insurance; private pay of a weekly fee may be arranged

Locations

ACT I:

5820 Old York Road
Philadelphia, PA 19141

ACT II:

1745 N. 4th Street
Philadelphia, PA 19122

Hours

Monday - Friday
7 am - 5 pm

Saturday and Sunday
8 am - 12 noon

Contact

Admissions and
Additional Information:
TEL: 215.609.6040

TEL: ACT I: 215.276.8400
ACT II: 215.236.0100

EMAIL: act@jevs.org

Additional Language Spoken

Spanish (available at ACT II)

Career Solutions for 55+

Employment Assistance for Mature Workers

Helps improve the quality of life for older Philadelphians who are unemployed, underemployed, or seeking a career change.

Services

- Individual career consulting
- Job club and placement assistance
- Videotaped mock interviews
- Access to workshops on: understanding transferable skills, computer and internet use, and résumé and interview preparation
- Referrals to training programs, social services, and job fairs
- Access to computer labs and on-line job leads

Eligibility

- Philadelphia residents age 55 or older

Enrollment

- Weekly orientation sessions
- Contact Career Solutions for 55+ for an appointment

Cost

No cost

Location

PA CareerLink
Philadelphia North
990 W. Spring Garden Street
Philadelphia, PA 19123

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 215.560.5465 ext. 268
TTY: 215.560.5389
EMAIL: cs55@jevs.org

Career Strategies

General Career Management Services

Assists unemployed, underemployed and career changers in finding challenging employment and career development through guidance, strategies, resources, and personal attention.

Services

- One-on-one career consulting
- Workshops on networking, changing careers, job search, etc.
- Assessment to identify skills, natural aptitudes, personality preferences, interests, work and leadership styles, and career priorities
- Job search and placement assistance
- Résumé and job interview preparation
- Advice on salary negotiations
- Access to job leads on-line
- Coaching for enhanced performance on the job

Eligibility

- Services for age 16 or older, and for all occupations and industries

Enrollment

- Contact Career Strategies to schedule an appointment

Cost

Fee for services;
sliding scale available

Locations

Center City:
1845 Walnut Street, 7th Floor
Philadelphia, PA 19103

Northeast Philadelphia:
9350 Ashton Road
Philadelphia, PA 19114

Hours

Monday - Friday
9 am - 5 pm

Other appointments available
by special arrangement

Contact

TEL: 215.854.1874
EMAIL: cs@jevs.org

Additional Language Spoken

Russian

Services for the Jewish Community

Through our Career Strategies department, JEVS provides the Jewish community with a broad range of career and educational programs that are sensitive to traditions inherent in Jewish life.

Services

- Job assessment, readiness and placement assistance for unemployed and underemployed Jewish women through our Working for Success program
- Job assessment, readiness and placement assistance for unemployed and underemployed Jews under the age of 65 through *helpinghands*
- Franklin C. Ash Summer Internship Program for Jewish full-time college students
- Tuttleman/Lasko Program for Jewish high school juniors
- Gesher L'Machar Program for Orthodox female high school juniors
- PSAT, SAT, ACT, and SAT Subject Test preparation and college consulting
- Career guidance for Jewish professionals in transition
- Series of free seminars and support groups related to career development at local synagogues, libraries, and community centers

Eligibility

- Varies per program

Enrollment

- Contact Career Strategies to schedule an appointment

Cost

No cost for most services; sliding scale available for counseling and standardized testing depending on income

Locations

Central Office:
1845 Walnut Street, 7th Floor
Philadelphia, PA 19103

Northeast Philadelphia:
9350 Ashton Road
Philadelphia, PA 19114

Workshops held at off-site locations

Hours

Monday - Friday
9 am - 5 pm

Other appointments available by special arrangement

Contact

TEL: 215.854.1874
EMAIL: cs@jevs.org

Additional Language Spoken

Russian

Job Readiness for Refugees and Asylees

Helps refugees, asylees, and victims of trafficking prepare to enter the workforce, find satisfying jobs ranging from labor to professional positions, and become self-sufficient members of society.

Services

- Vocational English Language Training (VELT) classes
- Acculturation workshops
- Case management services
- Interviewing, résumé writing, workforce foundation skills, and job readiness and retention workshops
- Computer literacy classes
- Job placement assistance and follow-up
- Youth program assisting 16- and 17-year-olds find part-time work during the school year, or full-time summer employment

Eligibility

- Residents of Delaware, Chester, Bucks, Montgomery, and Philadelphia Counties with refugee status and within 5 years of date of entry to the United States, even if a Green Card has been received
- Residents of Delaware, Chester, Bucks, Montgomery, and Philadelphia Counties who are granted asylum or victim of trafficking status
- United States citizens are not eligible

Enrollment

- Call Center for New Americans for information

Cost

No cost

Locations

Northeast Philadelphia:
9350 Ashton Road, Suite 102
Philadelphia, PA 19114

Delaware County:
Delaware County Assistance Office
845 Main Street
Darby, PA 19023

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 215.728.4210
EMAIL: cna@jevs.org

Additional Languages Spoken

German, Hebrew, Hindi, Polish, Punjabi, Russian, Ukrainian, Urdu

Access to additional languages is available; please call for more information

College Strategies

Educational Consulting

Provides personalized attention and step-by-step guidance to help high school students and parents navigate the standardized test-taking and college admissions processes.

Services

- Individual and group tutoring and test strategies available for PSAT, SAT, ACT, and SAT Subject Tests
- One-on-one college admissions consulting on “best-fit” schools, applications, and development of essays
- Financial aid consulting, including preparing FAFSA forms, and determining eligibility for merit-based scholarships, grants, and loans

Eligibility

- Services for high school students, continuing education adults, and organizational programming in college admissions

Enrollment

- Contact College Strategies for an appointment

Cost

Fee for services; sliding scale available

Location

1845 Walnut Street, 7th Floor
Philadelphia, PA 19103

Group sessions available at off-site locations

Hours

Monday - Friday
9 am - 5 pm

Other appointments available by special arrangement

Contact

TEL: 215.854.1874

EMAIL: collegestrategies@jevs.org

Community Collaborative

Adult Day Services

Offers a full range of adult day services and a seniors' program to provide social activities, social skills training, and community involvement to adults with intellectual/developmental disabilities.

Services

- Individual plans according to interests and needs
- Community involvement/integration
- Recreational activities
- Trips to entertainment, sporting, and cultural events in Philadelphia region
- Social interaction, relationship building, and social/emotional adjustment
- Age-appropriate activities for seniors 55 or older
- Transportation provided for community activities
- Special Olympics

Eligibility

- Must be age 21 or over with an intellectual/developmental disability

Enrollment

- Contact your local County/City representative with Mental Retardation Services of the City of Philadelphia for a referral

Cost

No cost to those who are eligible

Location

5521 Wayne Avenue
Philadelphia, PA 19144

Hours

Monday - Friday
8:30 am - 3:30 pm

Contact

TEL: 215.844.7700

EMAIL: collaborative@jevs.org

Community Living and Home Supports

Community Homes

Support one to six people with intellectual disabilities in a home with 24 hours of supervision. Each home enhances the individual's interests and abilities, with an emphasis on community involvement, stability, and maintaining important ties to families and loved ones.

Services

- Maintains and strengthens relationships with friends and families
- Actively supports engagement with the community—providing support for individuals to serve as volunteers; to engage in religious, cultural and social activities; to use public transportation; to patronize local businesses; and to enjoy trips and vacations
- Provides excellent direct support to ensure that the individual remains safe in a family-style home

Eligibility

- Must be age 18 or older with an intellectual disability, meeting waiver eligibility requirements

Enrollment

- All admissions referred through Mental Retardation Services in Philadelphia or the Montgomery County Office of Mental Retardation
- Contact your supports coordinator for a referral

Cost

Individuals pay 72% of their monthly income, not to exceed the maximum allowable from Supplemental Security Income (SSI)

Locations

Currently JEVS operates 14 Community Homes in the Northeast, Germantown, and Mt. Airy sections of Philadelphia and 4 homes in Montgomery County

Central Office:
9350 Ashton Road, Suite 201
Philadelphia, PA 19114

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.350.8600
EMAIL: clhs@jevs.org

Community Living and Home Supports

Life Sharing through Family Living

Assists people with intellectual disabilities who desire to live with the support of a loving and caring family or companion in the community.

Services

- Design and implementation of person-centered plans according to individual needs and desires
- Socialization via recreational, work, and community involvement
- Therapeutic and health care supports

Eligibility

- Must be age 18 or older with an intellectual disability, meeting waiver eligibility requirements

Enrollment

- All admissions referred through Mental Retardation Services in Philadelphia or the Montgomery County Office of Mental Retardation
- Contact your supports coordinator for a referral

Cost

Individuals pay 72% of their monthly income, not to exceed the maximum allowable from Supplemental Security Income (SSI)

Location

Currently JEVS provides Life Sharing Services to 20 people

Central Office:
9350 Ashton Road, Suite 201
Philadelphia, PA 19114

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.350.8600
EMAIL: clhs@jevs.org

Community Living and Home Supports

The Calvin and Morris Hassel Residence

Serving 18 seniors with mental illness who do not require skilled nursing care, this Personal Care Home provides a peaceful environment in a beautiful tree-lined neighborhood.

Services

- Medical supports assure the health and well-being of the individual
- Regular activities in the home and in the community—including movement therapy, neighborhood events, and yearly vacations
- Supports in all activities of daily living to ensure personal satisfaction and quality life

Eligibility

- Must be a senior with a mental illness

Enrollment

- All admissions must be referred through Philadelphia County
- For referral and admission to the Calvin and Morris Hassel Residence, contact Access for Alternative Services

Cost

Individuals pay 72% of their monthly income, not to exceed the maximum allowable for Supplemental Security Income (SSI) and Personal Care Home supplements

Locations

3005 School House Lane
Philadelphia, PA 19144

Central Office:

9350 Ashton Road, Suite 201
Philadelphia, PA 19114

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.350.8600

EMAIL: clhs@jevshumanservices.org

Community Living and Home Supports

Community Residential Rehabilitation Services

Provides community homes for one to six people with mental illness. With a focus on recovery, the staff provides individuals with the support and training needed to participate in and prepare for everyday life in the community.

Services

- Individualized life skills training in such areas as money management, housekeeping, personal care, cooking, and using public transportation for recreation and employment
- Actively encourages engagement in community activities, including bowling, trips to the movies, and regular visits to religious and cultural activities
- Support is provided to plan vacations

Eligibility

- Must be age 18 or older with a mental illness diagnosis

Enrollment

- All admissions must be referred through Philadelphia County
- Contact your County Office of Behavioral Health Services or Access for Alternative Services for a referral

Cost

Individuals pay 72% of their monthly income, not to exceed the maximum allowable from Supplemental Security Income (SSI)

Locations

Currently JEVS operates 4 homes in the Mt. Airy and Germantown sections of Philadelphia that are Community Residential Rehabilitation Services

Central Office:

9350 Ashton Road, Suite 201
Philadelphia, PA 19114

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.350.8600

EMAIL: clhs@jevshumanservices.org

Community Living and Home Supports

In-home Supports and Supported Independent Living

Committed to empowering individuals to make choices, develop new abilities, and cultivate their special talents in their homes and communities.

Services

- Customized services and supports designed to respond to the needs of the person and the primary caregiver
- Supports to shop, clean, and complete other daily living activities
- Participation in community activities, recreation
- Financial counseling, money management
- Access to medical appointments
- Support individuals in connecting with others in their natural surroundings and/or in integrating into their communities

Eligibility

- Must be age 18 or older with an intellectual/developmental disability, meeting waiver eligibility requirements
- Supported Independent Living
Participants must require 30 hours or less of support each week

Enrollment

- Contact your supports coordinator for a referral
- All admissions referred through Mental Retardation Services in Philadelphia or the Montgomery County Office of Mental Retardation

Cost

Funding for eligible participants is available through the Pennsylvania State Waiver Program

Location

Central Office:
9350 Ashton Road, Suite 201
Philadelphia, PA 19114

Hours

Program hours vary according to the needs of the person. Supports can be delivered as designed by the person, his or her caregiver, and JEVS support staff

Contact

TEL: 267.350.8600
EMAIL:
inhomesupports@jevs.org

Home Care

In-Home Services: Private Pay

Provides people of all ages and needs, as well as organizations, with a broad range of in-home services. JEVS is widely recognized for delivery of quality services to the residents of the Delaware Valley for more than 40 years. Some services are now available in New Jersey.

Non-Medical In-Home Care Options

- All models offer personal assistance, light housekeeping, companionship, shopping, etc.
- Agency model provides JEVS staff for attendant care, and the consumer or his/her representative oversees care and chooses the worker's schedule
- Registry model refers credentialed candidates to the consumer for employment; the consumer or his/her representative directs the care
- Payroll and household management: an accounting service to create paychecks for consumers who employ their own caregivers
- Assistance with assessing the need for home modifications and oversight of installation
- Geriatric Care Managers help the consumer navigate health care and other supports, enabling them to continue living at home
- Assistance for veterans and/or their spouses with the application for the Veterans' Non-Connected Service Pension benefit

Ancillary Services

Eligibility

- Contact JEVS Home Care for further information

Enrollment

- Contact JEVS Home Care for information

Cost

Competitive rates; please call for a fee schedule

Location

10431 Academy Road, Suite L
Philadelphia, PA 19114

Hours

Monday - Friday
8 am - 4 pm

Contact

TEL: 215.637.4824
EMAIL: homecare@jevs.org
WEB: www.jevshomecare.org

Skills Training/Education: Building Trades

Offers full- and part-time diploma programs to assist people throughout the Greater Philadelphia area in obtaining the skills they need to begin careers in a variety of building trade professions.

Services

- Hands-on skills training and career preparation for entry-level positions in: Air Conditioning, Refrigeration and Heating; Plumbing and Heating; Building Maintenance; Residential and Commercial Electricity; and Carpentry
- Training in use of equipment, machines, and technology
- Personal support including advising, tutoring, and referrals to appropriate resources for assistance with barriers to completion
- Job placement assistance
- Résumé and job interview preparation
- Continuing job search service as a resource to help graduates with job replacement and advancement as needed
- Customized training for businesses
- Credits transferable to University of Phoenix

Eligibility

- Must be age 18 or older and meet the minimum score requirements on admissions assessment tests in math and reading

Enrollment

- Contact the Orleans Technical Institute admissions department to schedule an interview

Cost

Tuition/book and equipment fees

Financial aid available for those who qualify; Orleans is a VA-approved program for military education benefits; contact the school for more information

Location

2770 Red Lion Road
Philadelphia, PA 19114

Admissions Hours

Monday - Thursday
8 am - 8 pm

Friday
8 am - 4 pm

Saturday
9 am - 1 pm

Contact

TEL: 215.728.4700
EMAIL: trades@jevs.org
WEB: www.orleanstech.edu

Skills Training/Education: Court Reporting

Offers an Associate in Specialized Business degree to assist people throughout the Greater Philadelphia area in obtaining the skills needed to begin careers in court reporting.

Services

- Comprehensive training in one skill set applicable to a variety of career avenues: official court reporting, freelance court reporting, Communication Access Realtime Translation (CART), and broadcast captioning
- Training in use of computerized steno machines, specialized software, and computers
- Personal support including advising, tutoring, mentoring, and referrals to appropriate resources for assistance with barriers to completion
- Comprehensive internship program and job placement assistance
- Résumé and job interview preparation
- Continuing job search service as a resource to help graduates advance their careers
- Credits transferable to University of Phoenix

Eligibility

- Must be age 18 or older, have a high school diploma or GED, and meet minimum score requirements on admissions assessment tests

Enrollment

- Contact the Orleans Technical Institute admissions department to schedule an interview

Cost

Tuition/book and equipment fees

Financial aid available for those who qualify; Orleans is a VA-approved program for military education benefits; contact the school for more information

Location

2770 Red Lion Road
Philadelphia, PA 19114

Admissions Hours

Monday - Thursday
8 am - 8 pm

Friday
8 am - 4 pm

Saturday
9 am - 1 pm

Contact

TEL: 215.728.4700
EMAIL: courtreporting@jevs.org
WEB: www.orleanstech.edu

Skills Training/Education: Human Services

Offers full and part-time diploma programs to assist people throughout the Greater Philadelphia area in obtaining the skills they need to begin careers in the human services field.

Services

- Skills training and career preparation for entry-level positions working with people in need or crisis: domestic violence, at-risk youth, seniors, disabilities, homeless, welfare, drug/alcohol recovery, ex-offenders, refugees, etc.
- Credits transferable to Philadelphia University, Community College of Philadelphia, and University of Phoenix
- Personal support including advising, tutoring, and referrals to appropriate resources for assistance with barriers to completion
- Comprehensive internship and job placement assistance
- Résumé and job interview preparation
- Continuing job search services as a resource to help graduates with job replacement and advancement as needed

Eligibility

- Must be age 21 or older, have a high school diploma or GED, and meet minimum score requirements on admissions assessment tests in reading and math

Enrollment

- Contact the Orleans Technical Institute admissions department to schedule an interview

Cost

Tuition/book and supply fees

Financial aid available for those who qualify; Orleans is a VA-approved program for military education benefits; contact the school for more information

Location

2770 Red Lion Road
Philadelphia, PA 19114

Admissions Hours

Monday - Thursday
8 am - 8 pm

Friday
8 am - 4 pm

Saturday
9 am - 1 pm

Contact

TEL: 215.728.4700

EMAIL: humanservices@jevs.org

WEB: www.orleanstech.edu

Skills Training/Education: Home Maintenance and Repair

Equips homeowners or potential homebuyers with a range of basic do-it-yourself skills and handy tips for properly and safely maintaining their homes.

Services

- Curriculum includes: safety and fire prevention; seasonal maintenance; plumbing; heating and air conditioning systems; electrical systems; repairing sheet rock; painting and paperhanging; tiling and flooring; basic carpentry
- Training in the proper, safe, and effective use of cleaning chemicals and equipment for the home
- Hand tools and reference book provided upon completion of program

Eligibility

- Homeowners or homebuyers age 18 or older
- No experience necessary
- Requirements vary—contact the admissions department for more information

Enrollment

- Contact the Orleans Technical Institute admissions department

Cost

No cost to eligible low- or moderate-income homeowners

Location

2770 Red Lion Road
Philadelphia, PA 19114

Admissions Hours

Saturday
9 am - 1 pm

Contact

TEL: 215.728.4700

EMAIL: homerepair@jevs.org

WEB: www.orleanstech.edu

Program for Offenders

Job Readiness for Inmates

Provides hands-on vocational training and vocational assessment services to pre-trial detainees and sentenced inmates of the Philadelphia Prison System in order to increase their employability once they have returned to society.

Services

- Skills training in building maintenance, customer service, office training, and environmental maintenance
- Job application, résumé, and job interview preparation
- Assessment of interests, skills, and abilities to match employment possibilities through CareerScope® and other tools

Eligibility

- Pre-trial detainees and sentenced inmates of the Philadelphia Prison System

Enrollment

- Participants must be referred by prison social workers

Cost

No Cost

Location

Philadelphia Industrial Correctional Center
8301 State Road
Philadelphia, PA 19136

Hours

Monday - Friday
8 am - 4 pm

Contact

TEL: 215.685.7114

EMAIL:
patricia.slowe@prisons.phila.gov

Supports for Independence

In-Home Supports: Attendant Care

Available to people with long-term physical disabilities who are in need of assistance with their personal care. The program enables individuals to stay in their own homes, work, attend school, participate more fully in their communities, and maintain more comfortable, independent lives.

Services

- Personal care attendants scheduled at the consumer's requested days and times
- Assistance with activities of daily living, including bathing, dressing, and grooming
- Meal preparation and assistance with eating and drinking
- Light housekeeping, laundry, and errands

Eligibility

- Must be age 18 to 59, mentally alert, have a physical disability that will last at least one year, and reside in Philadelphia, Bucks, Montgomery, Delaware, Chester, Lehigh, Berks, or Northampton County

Enrollment

- Contact the Attendant Care department of JEVS Supports for Independence for an appointment

Cost

Services are funded by the Pa. Department of Public Welfare and there are no costs for financially eligible individuals on medical assistance or Supplemental Security Income (SSI)

For those that do not qualify for free services a fee may be assessed on a sliding scale basis

Location

Central Office:
Monroe Office Center, Suite 100
One Winding Way
Philadelphia, PA 19131

Hours

Monday - Friday
9 am - 5 pm

Priority care back-up service is available to current consumers 24 hours a day, 7 days a week

Contact

TEL: 267.298.1364

TF: 1.800.610.7910

TTY: 267.298.1399

EMAIL: attendantcare@jevsv.org

Additional Languages Spoken

See page 20

Supports for Independence

In-home Supports: Fiscal and Payment Agent Services

Personal assistance and administrative support to assist seniors, adults with physical disabilities, adults diagnosed with mental retardation, and their families to select and pay for services that they design within their customized person-centered support plan. (For a description of services, see page 21.)

Fiscal agent services

- Payroll, tax, and benefit administration
- Arranging and managing workers' compensation
- Record keeping
- Employer training and ongoing support
- Criminal/child abuse record checks
- Technical assistance/employer supports
- Assistance with hiring, training, firing, and managing the in-home workforce

Payment agent services

- Payment to vendors and providers of approved services
- Assistance with personal budget management, administrative reports, technical assistance, and consumer training
- Assistance with purchasing necessary services including personal assistants, respite care, habilitative services, and home and vehicle modifications

Eligibility

- Must be determined eligible by the funding county
- Services are available in counties throughout Pennsylvania, Delaware, and Ohio; call for more information

Enrollment

- Determined by the funding county
- Contact JEVS Supports for Independence for assistance

Cost

Services may be available at no cost; call for more information

Location

Central Office:
Monroe Office Center, Suite 100
One Winding Way
Philadelphia, PA 19131

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.298.1364
TF: 1.800.610.7910
TTY: 267.298.1399
EMAIL: supports@jevs.org

Additional Languages Spoken

Albanian, Cambodian, Cantonese, French, Italian, Laotian, Mandarin, Russian, Sanskrit, Spanish, Thai, Ukrainian, Vietnamese

Translations for other languages available; please call for more information

Supports for Independence

In-home Supports: Personal Assistance Services (PAS)

A provider of in-home personal assistance to eligible seniors, including bathing, dressing, grooming, meal preparation, assistance with mobility, and light housekeeping. Individuals have the choice to hire their own assistants, including a friend or relative, to suit their needs or they can choose to have the assistant hired for them.

Services

- Performing criminal background checks
- Arranging workers' compensation
- Issuing paychecks to personal care assistants including tax withholding
- Maintaining local, state, and federal tax records for you and your assistant
- Conducting orientation for seniors and personal care assistants
- Assisting with recruiting, hiring, firing, and training of in-home employees

Eligibility

- Must be age 60 or older in Pennsylvania
- Must be 18 or older in Delaware

Enrollment

- In Pennsylvania, contact your County Area Agency on Aging for more information
- In Delaware, contact your division of Services for Aging and Adults with Physical Disabilities (DSAAPD)

Cost

Services may be available at no cost; call for more information

Location

Central Office:
Monroe Office Center,
Suite 100
One Winding Way
Philadelphia, PA 19131

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.298.1364
TF: 1.800.610.7910
TTY: 267.298.1399
EMAIL: supports@jevs.org

Additional Languages Spoken

Albanian, Cambodian, Cantonese, French, Italian, Laotian, Mandarin, Russian, Sanskrit, Spanish, Thai, Ukrainian, Vietnamese

Translations for other languages available; please call for more information

Supports for Independence

Home Assessment and Modification

Assists eligible low-income, aging adults so that they can remain safe and secure in their own homes. Simple changes such as installing shower grab bars and removing tripping hazards can help eliminate the risk of injury and provide a safer and more secure environment.

- Services**
- Assessment of home environment by licensed occupational therapist
 - Recommendations for low and no-cost home adaptations to increase safety and independence
 - Small grants available for home modifications
- Eligibility**
- Participants must be low-income seniors who reside in the Philadelphia area
 - Other eligibility criteria may apply; call for more information
- Enrollment**
- Contact JEVS Supports for Independence

Cost
Services may be available at no cost or through cost sharing; call for more information

The Home Assessment and Modification program is funded by various grants each year

Location
Central Office:
Monroe Office Center, Suite 100
One Winding Way
Philadelphia, PA 19131

Hours
Monday - Friday
9 am - 5 pm

Contact
TEL: 267.298.1300
TF: 1.800.610.7910
TTY: 267.298.1399
EMAIL: supports@jevs.org

Additional Languages Spoken
Albanian, Cambodian, Cantonese, French, Italian, Laotian, Mandarin, Russian, Sanskrit, Spanish, Thai, Ukrainian, Vietnamese

Translations for other languages available; please call for more information

Supports for Independence

Nursing Home Transition

Provides financial support, service coordination, and acts as an advocate for individuals who desire to make the transition from living in a nursing home to living on their own in the community.

- Services**
- One-on-one support from a qualified coordinator
 - Assistance in finding housing, planning your move, and setting up your household
 - Financial help with expenses, including security deposits, household items, adaptive equipment, utilities, and assistance with learning budget management
 - Facilitate returning to and/or modifying an existing residence
 - Referrals to home- and community-based services such as transportation, Personal Assistance Services, peer support, assistive technology, and home modifications
- Eligibility**
- Must be age 18 years or older, qualify financially, reside in a nursing home in Pennsylvania, and be interested in returning to the community
 - If a person qualifies to receive Nursing Home Transition services, they are eligible for up to \$4,000 in goods and services to set up their new home

- Enrollment**
- Contact the Nursing Home Transition department of JEVS Supports for Independence for an appointment

Cost
This program is free for those who qualify

Nursing Home Transition is a collaborative effort of the Pa. Department of Aging, DPW Office of Long Term Living; Governor's Office of Healthcare Reform; local County Assistance Offices; local Area Agencies on Aging; local Centers for Independent Living; home and community-based providers; and organizations representing nursing homes

Location
Central Office:
Monroe Office Center, Suite 100
One Winding Way
Philadelphia, PA 19131

Hours
Monday - Friday
9 am - 5 pm

Contact
TEL: 267.298.1300
TF: 1.800.610.7910
TTY: 267.298.1399

Additional Languages Spoken
Albanian, Cambodian, Cantonese, French, Italian, Laotian, Mandarin, Russian, Sanskrit, Spanish, Thai, Ukrainian, Vietnamese

Translations for other languages available; please call for more information

Career Assessment, Planning Tools and Training Tools

Offers a wide range of career assessment and planning tools that can be used in various settings, including public schools, workforce development centers, correctional facilities, rehabilitation, allied health and medical facilities, private industry, and agencies serving the physically, mentally, social and educationally challenged.

Products

- CareerScope® software for career interest and aptitude assessment
- WorkPlace Mentor® software for planning effective community-based assessment for persons with special needs or limited work histories
- Consumer-Directed Training video series teaching self-directing consumers how to be effective employers and also provide essential training to their attendant employees
- Some products available in Spanish

Cost

Contact Vocational Research Institute for product pricing

Location

Central Office:
1845 Walnut Street, Suite 660
Philadelphia, PA 19103

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 215.875.7387
TF: 800.874.5387
EMAIL: info@vri.org
WEB: www.vri.org

Community Employment Services

Offers customized community employment opportunities to individuals with disabilities. The goal is to promote independence in the world of work with assistance from job coaches and natural supports. Candidates are assisted in finding jobs that offer them the greatest potential for success based upon their interests and skills.

Services

- Situational assessments and vocational evaluations
- Career exploration
- Individualized employment counseling
- Individualized job development— assistance with finding and securing competitive employment
- On-the-job training and mentoring from job coaches
- Development of natural supports on the job
- Volunteer opportunities

Eligibility

- Individuals age 18 or older with a physical, intellectual, learning, or psychiatric disability, or chronic condition meeting eligibility requirements of the Pennsylvania Office of Vocational Rehabilitation
- Individuals 18 or older who have an intellectual/developmental disability, meeting waiver eligibility requirements
- Philadelphia County residents, age 18 or older, who have a mental illness and meet Philadelphia County Office of Behavioral Health eligibility requirements

Enrollment

- Contact the JEVS Work & Recovery Programs admissions department at 267-350-8607

Cost

No cost to those who qualify for funding. Inquire about fee for private pay

Location

9350 Ashton Road, Suite 201
Philadelphia, PA 19114

Hours

Monday - Friday
8:30 am - 4 pm

Contact

TEL: 267.350.8600
EMAIL: workincommunity@jevs.org
workandrecovery@jevs.org

Work and Recovery Programs

Employment Network

Assists individuals with intellectual/developmental disabilities by preparing them for competitive employment and community integration. Following an assessment to determine abilities, potential, and interests, an individualized, goal-oriented vocational plan is developed, and the individual is then enrolled in learning experiences at community employment site and on-site vocational classes to ensure a smooth transition through the program and into competitive employment.

- Services**
- Assessment and vocational guidance
 - Life skills and pre-vocational curriculum
 - Community learning experiences
 - Employment and career development
 - Placement assistance in competitive employment
 - On-the-job mentoring from job coaches and natural supports
 - Artisans cooperative
 - Culinary arts training

- Eligibility**
- Must be age 18 or older with an intellectual/developmental disability, meeting waiver eligibility requirements

- Enrollment**
- Call Employment Network for information and/or contact your supports coordinator or Mental Retardation Services in Philadelphia for a referral

- Cost**
No cost to those who are eligible
- Location**
330 West Cheltenham Avenue
Philadelphia, PA 19144
- Hours**
Monday - Friday
8 am - 4 pm
- Contact**
TEL: 215.848.6000
EMAIL: employnet@jevs.org
workandrecovery@jevs.org

Work and Recovery Programs

Recovery Services

Assists individuals who have a psychiatric disability by promoting wellness, socialization, independence, community integration and employment.

- Services**
- Career exploration and employment services
 - Assistance to develop support networks and use community resources
 - Travel training
 - Psycho-education groups for illness management and recovery
 - Outpatient psychiatric treatment, including medication management and therapy
 - Mentoring
 - Support from Certified Peer Specialists
 - Computer training and educational support
 - Self-sufficiency training
 - Problem solving and decision-making skill development
 - Effective communication and social skills training
 - Coping skills training
 - Links to JEVS "Vocational Evaluation and Community Employment Services"

- Eligibility**
- Philadelphia County residents who have a mental illness and meet Philadelphia County Office of Behavioral Health eligibility requirements
 - Philadelphia County residents who have a mental illness and qualify for funding from Community Behavioral Health

- Enrollment**
- Contact the JEVS Work and Recovery Programs admissions department at 267-350-8607

- Cost**
No cost for those who qualify for funding as detailed to the left; there is a sliding fee scale for those who are not covered by one of these funding options
- Location**
9350 Ashton Road, Suite 201
Philadelphia, PA 19114
- Hours**
8:30 am-4 pm
(on site programs)
Evenings and weekend support
- Contact**
TEL: 267.350.8600
EMAIL: recovery@jevs.org
workandrecovery@jevs.org

Work and Recovery Programs

School-to-Work Programs

Offers customized transitional programs for school-aged youth with disabilities leading to community integration and competitive employment.

Services

- Transitional planning
- Best-practice recommendations
- Community resource direction
- Pre-vocational curriculum
- Assessment and vocational guidance
- Community learning experiences
- Employment and career development
- Placement assistance for competitive employment
- On-the-job mentoring from job coaches and natural supports

Eligibility

- Students ranging from age 14 to 21

Enrollment

- Contact JEVS Work and Recovery Programs for programming options

Cost

Competitive rates

Location

Programming can be provided in school or at JEVS training sites throughout the Greater Philadelphia area

Hours

Coordinated with school

Contact

TEL: 267.350.8600

EMAIL: school2work@jevs.org
workandrecovery@jevs.org

Workforce Initiatives

Center for Customer Service Excellence

Prepares individuals throughout Philadelphia for employment opportunities in a wide variety of customer service-related industries, such as retail, banking, hospitality, insurance, call centers, and other businesses that involve working closely with the public.

Services

- Customer service training based on National Skill Standards
- Advanced-level training programs for incumbent employees
- Résumé and job interview preparation
- Job placement assistance
- National Professional Certification in Customer Service®
- Assistance in managing child care, transportation, and other personal issues

Eligibility

- Must have child(ren) 18 or under. Also must receive public assistance or meet 235% Federal Poverty Income Guidelines

Enrollment

- Contact the Center for Customer Service Excellence

Cost

No cost for those who qualify

For those individuals who do not meet the eligibility criteria, please call for more information

Location

1211 Chestnut Street, Suite 206
Philadelphia, PA 19107

Hours

Monday - Friday
9 am - 5 pm

Contact

TEL: 267.238.3928

EMAIL: customerservice@jevs.org

Workforce Initiatives Programs

Maximizing Participation Project

Offers support to families in Philadelphia making the transition from welfare to work and who are in need of specific help managing barriers to self-sufficiency.

Services

- Intensive one-on-one case management and facilitation of services by a trained case coordinator
- Identification of obstacles and/or disabilities through comprehensive assessment
- Individualized service plans
- Team support on issues including drug and alcohol, behavioral health, education, and vocational challenges
- Job search and placement assistance and support

Eligibility

- Individuals on cash assistance (TANF) who are exempt from work requirements because of a verified physical or behavioral health barrier

Enrollment

- Customers must be referred directly from the Philadelphia County Assistance Office (CAO)

Cost

No cost

Locations

112 N. Broad Street, 10th Floor
Philadelphia, PA 19102

Services also provided
in the home

Hours

Monday - Friday
9 am - 5 pm

Evening and weekend
appointments available
as needed

Contact

TEL: 267.238.3100

EMAIL: mpp@jevs.org

Additional Languages Spoken

Cambodian, Spanish,
Vietnamese

Workforce Initiatives Programs

Northeast EARN Center (Employment Advancement Retention Network)

Provides a comprehensive set of individualized employment services to those receiving Public Assistance benefits, helping them achieve long-term activity in the workforce and self-sufficiency.

Services

- Job search, placement, and retention assistance and support
- Consistent one-on-one case management and facilitation of services by a trained employment advisor
- Individualized employment development plans
- Referrals to education and training opportunities
- Identification of obstacles and/or disabilities through comprehensive assessment

Eligibility

- Must be age 18 or older
- Food stamp-only customers
- TANF customers
- Non-TANF customers
- Extended TANF customers

Enrollment

- Customers must be referred directly from the Philadelphia County Assistance Office (CAO)

Cost

No cost for those that qualify

Location

4739 Frankford Avenue
Philadelphia, PA 19124

Hours

Monday and Wednesday
8:30 am - 6 pm

Tuesday, Thursday, Friday
8:30 am - 4:30 pm

Saturday (every other week or
two times per month)
9 am - 12 noon

Contact

TEL: 267.350.8500

EMAIL: earn@jevs.org

Additional Language Spoken

Spanish