CellTrak connected with care

Logging into the CellTrak Mobile App

Quick Reference Guide

1. Click on the CellTrak App



- 2. Enter your Password and Tap Login
- Use Forgot Password to reset your password before your App is locked



Note: CellTrak will allow you to attempt to enter your password three times.

If the incorrect password is entered three times, CellTrak will then ask you to answer your First Challenge Question.

If the incorrect answer for Challenge Question One is entered three times, CellTrak will ask you to answer your Second Challenge Question.

If the incorrect answer for Challenge Question Two is entered three times, CellTrak will Lock the CellTrak App.

You will have to contact your Office for the Unlock Code.