



REBUILDING AND RENEWING TOGETHER

Report to the Community
Fiscal Year 2020-2021



Jazmine, JEVS Project WOW
program student.



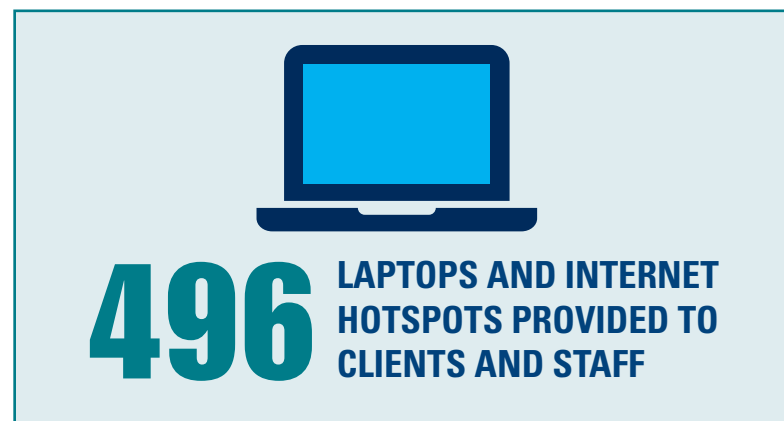
OUR MISSION STATEMENT

JEVS Human Services enhances the employability, independence, and quality of life of individuals through a broad range of programs. Consistent with our core principles and entrepreneurial spirit, we create innovative and sustainable solutions to address current and future community needs.



*Angel, JEVS IT Pre-Apprenticeship
program student.*

Our heartfelt thanks - with the funds raised in the *Let's Get Philly Back to Work* Campaign, we supported the members of our community hardest hit by the pandemic. From training and services to digital access and essential supplies, your generosity was there when it was needed most.



The past year has been one of deep crisis but also of new opportunity. We leaned in to listen, to better understand, to adapt and change. With those we serve, we met challenges with creativity, innovation, and empathy. JEVS is emerging from an extraordinary year with an extraordinary new sense of purpose – more than ever, we see the impact of our work together not only with the individuals we serve, but with their families and their communities.

We see those we serve as unique individuals with skills, talents, and goals, not just barriers or obstacles to success. Just as we did in another crisis 80 years ago when we welcomed those fleeing Nazi Germany for new lives in America, JEVS is here to be partners in the journey, helping our neighbors achieve their goals and build lives of their choosing.

In a year of unprecedented challenges, our staff and participants showed tremendous courage and resilience. As we look ahead, we are committed to rebuilding, rethinking, and renewing our work so that the people we serve lead self-determined, connected, and hopeful lives that strengthen our communities.

EduConnect student Nasriyn participating in pharmacy technician training in CVS Health®'s new Workforce Innovation Talent Center that opened this year in the building of JEVS' Orleans Technical College.



We take a whole-person approach to our work, because we know that individuals and families thrive when they can build strength and stability across multiple areas of their lives at once. We meet our participants wherever they are and provide them with the tools and supports they need to reach their goals, facilitating access to opportunities for education, employment, health, well-being, and lasting connections.

WE RECOGNIZE THE UNIQUE SKILLS, TALENTS AND GOALS OF THOSE WE SERVE

Melissa began her journey at **JEVS' Orleans Technical College** after a long career in food service and retail. She was ready for a career that would offer more stability and higher wages. She always knew she had a passion for working with her hands. In fact, she moonlighted with a construction company for several years while working as a cook. She took a leap of faith as a mid-life career changer and pursued her passion, training to become an HVAC technician.

With credentials in hand, she is climbing the ranks with increasing skill and better-paying, positions at Christian Heating and Air Conditioning. She worked through the pandemic making house calls, monitoring, repairing, and installing equipment. Melissa says, "HVAC is definitely more fulfilling for me. The last year with COVID, working in restaurants, I would have been destroyed. Who knows if I would have been able to work? I'm so glad I thought of this when I did."



*"When I started out,
I thought I was just doing
this for me. But now I see
that I can inspire others.
If I can do it, so can you."*

– Melissa,
JEVS' Orleans Technical
College graduate



JEVS' Orleans Technical College graduate and Strictly Business event honoree, Melissa.

WE HELP THE INDIVIDUALS WE SERVE BUILD LIVES OF THEIR CHOOSING

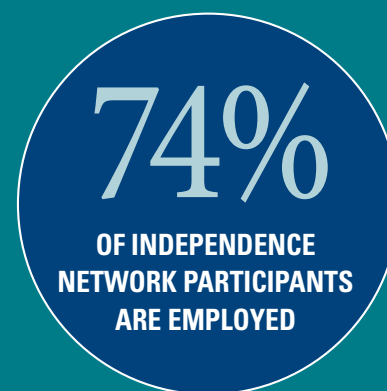
Peyton came out five years ago. For the 29-year-old cosmetologist who makes her home in Wynnewood, coming out as a trans woman was met with the additional challenges of being on the autism spectrum. Her goal was to live on her own.

Peyton's mother found **JEVS Independence Network** program for her, at a time when Peyton felt she had "hit rock bottom." The Independence Network program offered her individualized support to build skills, employment services, a monthly calendar packed with activities, and a 24-hour on-call support service for emergencies. Instead of a four-year degree, Peyton elected to attend cosmetology courses. For her independence, her well-being, and most importantly her happiness, this has made all the difference. She credits both JEVS and beauty school as assets which helped with her transition.



"I'd love to be able to use these skills to give back to this community. I want to give free haircuts to those homeless, and I want to help fundraise for organizations. Maybe even foster kids in the future. I was lucky, and I have an accepting family. I know how rare and privileged and fortunate I am."

– **Peyton,**
JEVS Independence
Network participant





JEVS Independence Network members.



82%
OF INDEPENDENCE NETWORK
MEMBERS PARTICIPATED IN
VIRTUAL COMMUNITY EVENTS TO
STAY CONNECTED WITH
ONE ANOTHER

WE ARE PARTNERS WITH THOSE WE SERVE IN LEARNING AND ADAPTING

*Shermare, JEVS Community Living and
Home Supports participant.*



Shermare, a **JEVS Community Living and Home Supports (CLHS)** participant, is putting out forest fires. Though she has a physical disability with limited range of motion, Shermare is able to use an iPad, thanks to an adaptive switch recommended by JEVS Assistive Technology professional, Madeline Laquer. The switch can be activated with her hand, forearm or even her cheek, and each time she taps the switch, the animated helicopter on the screen drops a bucket of water onto the cartoon fires below. Shermare squeals with delight as the last fire is doused.

The switch, the app, and even the assessment and training provided are all examples of Assistive Technology. “JEVS is building this service within our agency to help find solutions to support more independence,” said Clara Thompson, Senior Vice President of Community Living and Home Supports at JEVS. “There is a huge need for someone to be able to assess a person’s abilities and identify what technology will help them live more independently and be more connected to others. We are filling that gap with Madeline’s skills and certification for all of the persons we support.”

For Shermare, iPad games are just a start. She has mastered her iPad now and Laquer is training her on a more challenging speech generation app, “Shermare’s confidence has grown immensely over the last few months,” said Laquer. “She’s been very excited by the opportunity to gain more independence.”



Mobile phones to stay connected and iPads to reinforce life skills like meal preparation are easy adaptations that enhance independence.

Support for adaptive technology throughout JEVS is provided by private philanthropic support and with the partnership of the Pennsylvania Assistive Technology Foundation (PATF).

56

OF JEVS STAFF PARTICIPATED
IN ASSISTIVE TECHNOLOGY
TRAINING

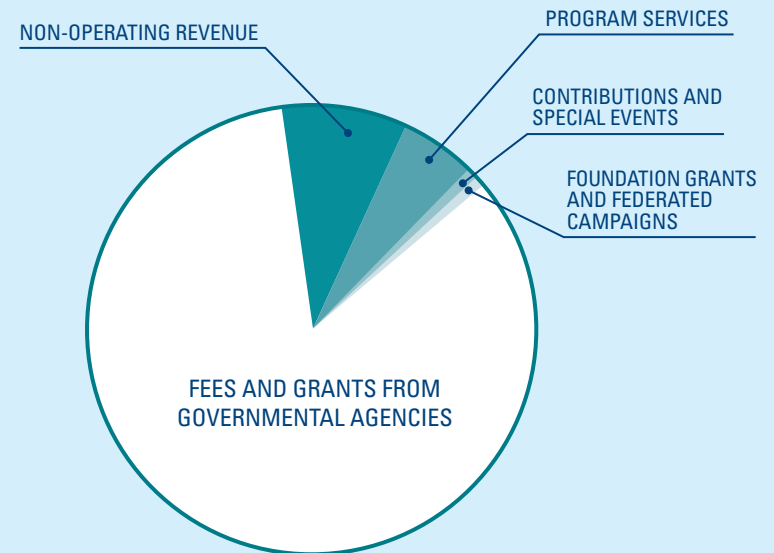
49

OF JEVS PARTICIPANTS ARE
CURRENTLY USING ASSISTIVE
TECHNOLOGY

FINANCIALS July 1, 2020 - June 30, 2021*

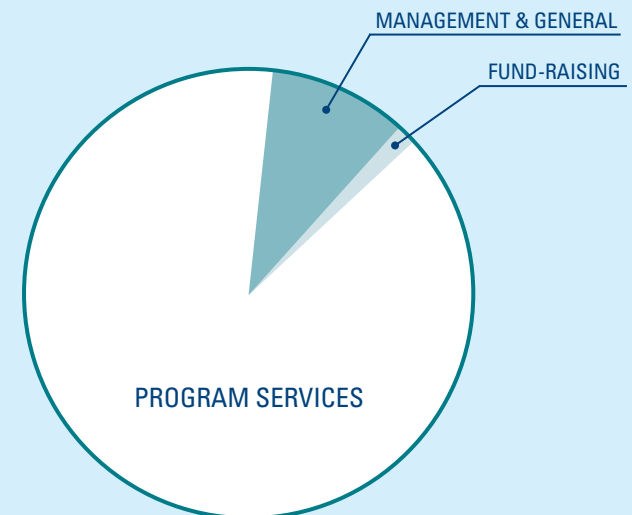
REVENUE

Program Services and Training Fees	\$ 5,620,761
Contributions and Special Events	1,686,052
Foundation Grants and Federated Campaigns	1,181,130
Fees and Grants from Governmental Agencies	96,200,705
Non-Operating Revenue	10,486,796
TOTAL REVENUE	\$115,175,444



EXPENSE

Program Services	\$ 92,794,501
Management and General	12,091,676
Fund-Raising	761,167
TOTAL EXPENSE	\$105,647,345



* Results for FYE June 30, 2021 - are preliminary and unaudited

Note: Reflects FY 2021 consolidated activity of JEVS Human Services and Affiliates.

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JEVS Human Services celebrates our public supporters and private foundation, corporate, and individual donors for the period July 1, 2020 to June 30, 2021. With gratitude to our many very generous supporters.

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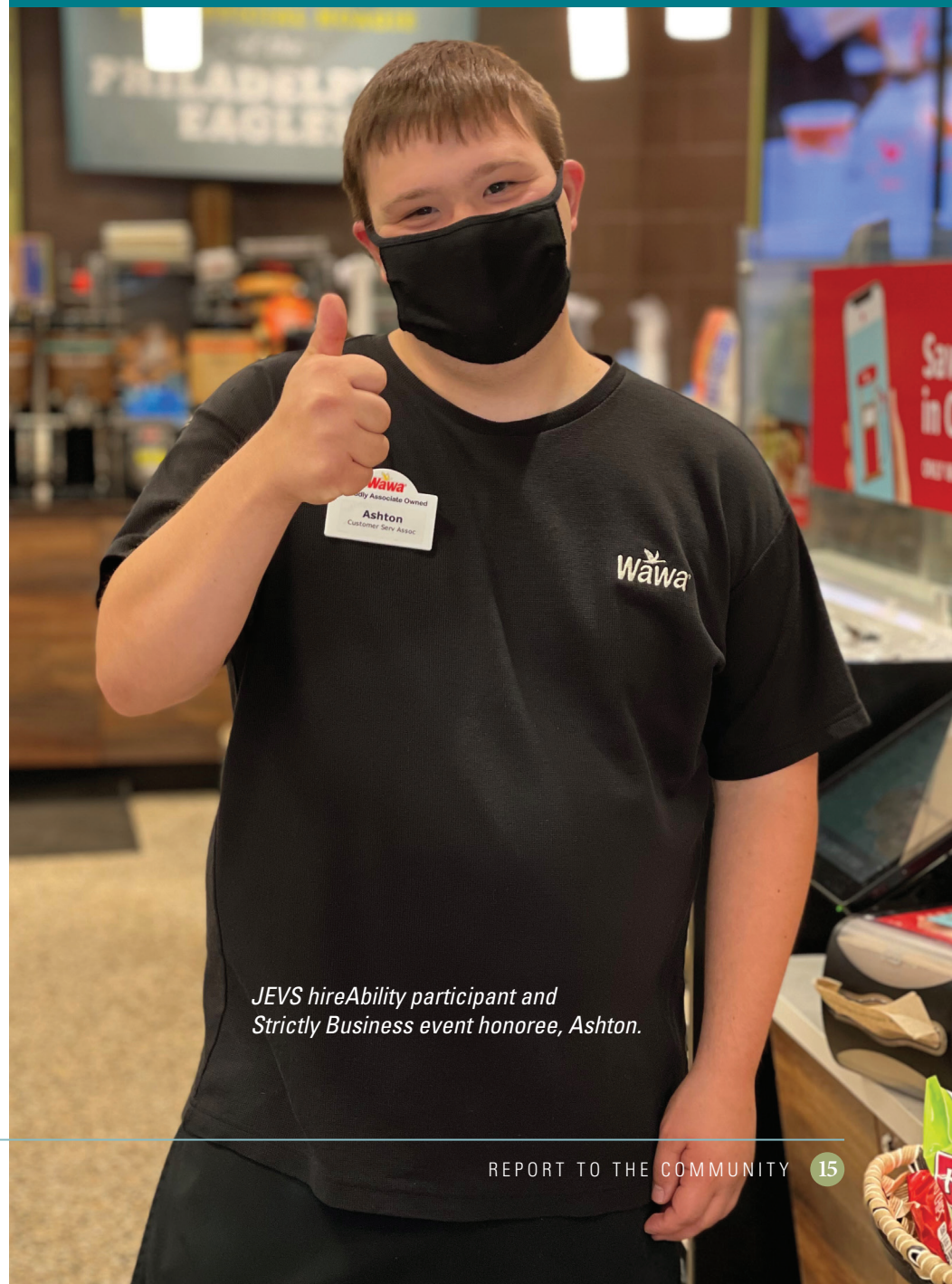
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and Toys for Our Clients
in Need

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