

Driven to Serve.

Focused on Solutions.



2025 Annual Report

Letter from Cynthia & Laurie

Dear Friend,

For 85 years, JEVS Human Services has focused on solutions. Our mission—helping individuals create sustainable paths to independence and economic security—is critical during these times of uncertainty. Our 2025 annual report “Driven to Serve. Focused on Solutions.” reflects this commitment.

We build partnerships that help individuals achieve independence and self-sufficiency. This past year, in fact, saw the launch of the Nonprofit Leaders Group (NPLG), providing guidance, resources, and advocacy.

In the past year, JEVS advanced workforce solutions that are shaping futures. These included \$1.3 million in capital improvements at Orleans Technical College (OTC); the second summer of Career Connected Learning–PHL (C2L-PHL) giving youth and young adults ages 12–24 hands-on skills and confidence; and our first upskilling program for electrical technicians, equipping participants with advanced electronic skills to propel their careers.

As we celebrate our 85th anniversary, the need for action has never been greater. Communities face growing challenges, from economic pressures to workforce gaps. Your support today helps JEVS create opportunities, foster independence, and deliver lasting impact. By driving solutions, we can help more individuals succeed and strengthen the communities we serve.



In service,

Cynthia F. Figueroa
President & CEO

Laurie Toll Franz
Board Chair



Mission

JEVS Human Services works with individuals to create sustainable paths to independence and economic security.

Vision

Every person achieves personal independence and fulfillment.

Driven to Serve. **Focused on Solutions.**

Solutions that lead to career paths

From healthcare to trades to technology, program participants gain skills to succeed in the workforce.

Excelling in **technology and data analytics**

Khandaker F. began his journey with JEVS Project WOW and continued through IT Help Desk Analyst internships. Through these JEVS programs, he earned **CompTIA A+, Google Cybersecurity, and Digital Navigation** certifications. He now serves on the JEVS IT team, contributing to technology, evaluation, and data analytics initiatives.

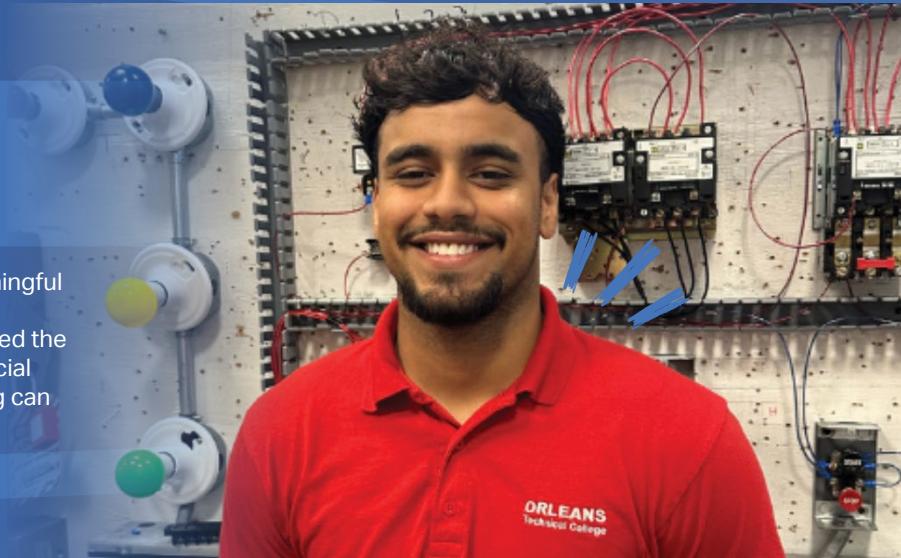


Clinical Medical Assistant (CMA) graduate recognized for exceptional dedication

Orleans Technical College (OTC) celebrates Clinical Medical Assistant graduate Shaquanna J. for receiving the inaugural Temple Faculty Physicians C.A.R.E.S. Award (Compassion, Advocacy, Respect, Excellence, and Service). Shaquanna earned this honor for her commitment to the highest level of patient care and for being a positive addition to her team.

Securing employment in **building trades** careers

JEVS' Project WOW connects Philadelphia youth to meaningful career opportunities, turning early experiences into real solutions for the future. Participants like Matheus completed the program and advanced to OTC's Residential and Commercial Electricity program, demonstrating how hands-on learning can lead to long-term career pathways.





We're focused on solutions

JEVS creates the Nonprofit Leaders Group (NPLG): A trusted space for learning, problem-solving, and collective action.

In January 2025, JEVS President & CEO Cynthia F. Figueroa launched the Nonprofit Leaders Group (NPLG) to address challenges facing nonprofits in today's complex funding and policy landscape. Led by JEVS, the NPLG provides leaders with timely information, practical tools, and opportunities to collaborate. In July 2025, the group held its first annual convening, bringing together more than 125 nonprofit leaders to share strategies and best practices.

Looking forward, the NPLG will expand its programs, research, and partnerships to equip nonprofit leaders with the tools and knowledge they need to succeed. By connecting organizations and amplifying their impact, the NPLG reinforces JEVS' commitment to leadership, innovation, and building a stronger nonprofit sector.

- Connecting with other nonprofit peers
- Providing vetted, credible information

“As nonprofits face fiscal and political challenges, JEVS is connecting them directly to policy experts, other nonprofit leaders, and legislators.”

Cynthia F. Figueroa
Founder & Convener

The NPLG includes

250+
leaders

representing

153 **nonprofit**
organizations

Some of the JEVS team at the
inaugural NPLG convening

Nonprofit Leaders Convening



Developing Philadelphia's workforce and **connecting youth to paid learning opportunities.**

In its second year as the intermediary for Career **Connected Learning Philadelphia (C2L-PHL)**, JEVS provided 8,420 young Philadelphians with paid learning opportunities totaling more than \$8.6 million. Through the program, participants gained hands-on work experience, developed professional skills, and learned financial planning.

Impactful across the community

C2L-PHL offers paid learning experiences at 557 placement sites, connecting youth with local businesses, nonprofits, and community organizations.

For example, Liguori Academy, a C2L-PHL provider, runs year-round programming, with a school-year internship model that immerses students in local workplaces, from law offices to small businesses. This summer, participants began with kitchen basics and advanced to preparing multi-course meals, learning teamwork and practical skills.

Through C2L-PHL, JEVS prepares youth for meaningful careers, builds Philadelphia's future workforce, and drives economic opportunity across the city.

8,420

young Philadelphians

provided with paid learning opportunities at over

557

placement sites



**CAREER CONNECTED
LEARNING PHL**

“

“My life goals are to help my mom retire and pay off all her debts, and I plan to go to college with zero student loans. If my brother goes to college, I could help him pay off his student loans.”

Cristabelle
High School
Student



We're focused on **solutions**

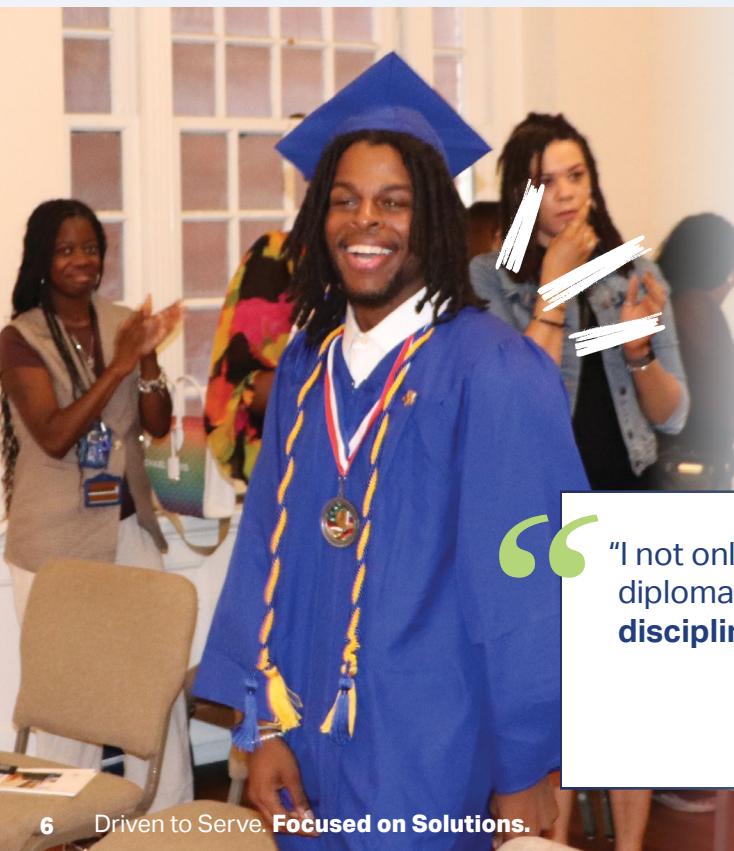
Workforce solutions that **remove barriers and shape futures**

A leader in workforce development, JEVS offers specialized skills and job search programs. JEVS supports youth and young adults, unemployed and underemployed individuals, older adults, refugees, and those who are justice-involved.

JEVS' workforce development coordinators connect participants to training and essential resources. These services help participants overcome obstacles to self-sufficiency.

Throughout the year, workforce participants take part in job fairs, mock interviews, and community resource days that provide essentials for back-to-school, holiday, and other events.

1,762
clients
gained employment



Diversion and re-entry solutions that **support individuals and strengthen communities**

JEVS' Diversion and Re-entry programs support participants in gaining independence and making positive life changes. These services are available to individuals charged with a first nonviolent drug-related offense. Participants receive mentoring, continue their education, and develop job readiness skills. The program connects participants with job search and employment assistance, helping them build confidence and practical workplace experience.

“I not only earned my high school diploma, but I also gained confidence, discipline, and a vision for my future.”

Tarell
Program Graduate

Employment resources that create new pathways and build self-sufficiency

JEVS staff work tirelessly to equip and empower those who have been impacted by displacement. The **Center for New Americans (CNA)** provides job training and employment resources to refugees, asylees, and survivors of human trafficking.

JEVS offers free support and services such as classes, workshops, and more to support a successful integration into a new culture.

1,618 refugees

received job training and employment coaching



Career counseling for

863

adults aged 50+

Connecting older adults with employment services

Through training, guidance, and support, JEVs enables adults 50+ in Philadelphia to advance in the workforce. Participants benefit from skills workshops, career counseling, and individualized employment assistance.

“

“The strength of JEVs lies in its people—those who show up each day with purpose, compassion, and drive. Their dedication makes a lasting impact in the communities we serve.”

Souleymane F.
JEVS Program Director



JEVS staff implemented workforce solutions, helping refugees build skills and access career opportunities.

Learning by Doing

Teaching **in-demand skills and providing industry-recognized credentials** for jobs in building trades and healthcare.

Orleans Technical College (OTC), a program of JEVS Human Services, celebrated its 50th anniversary of preparing and connecting students to well-paying, family-sustaining jobs across the Delaware Valley.

Along with recognizing this milestone, OTC underwent a \$1.3-million capital improvement project, partially funded through the Redevelopment Assistance Capital Program (RACP) by the Pennsylvania Office of the Budget. The upgrades included the college's atrium and student lounge to provide new security features, and a place for students, staff, community, and board members to convene.



JEVS and the City of Philadelphia Launch Electronics Upskilling Program

OTC partnered with the City of Philadelphia to offer its inaugural electronics upskilling program. The first cohort—five Airport, Water, and Streets Department employees—completed six months of hybrid training, gaining advanced electronics skills and qualifying for higher-level positions.



JEVS hosts **Orleans Technical College Hiring Fair** featuring building trades and healthcare

OTC hosted its first hiring fair featuring both healthcare and building trades. "JEVS Human Services is proud to bring together hundreds of job seekers and employers in a way that supports the success and growth of our local workforce," said Cynthia Figueroa, President & CEO. "This hiring fair reflects our commitment to tackling today's challenges by offering solutions—and creating meaningful opportunities for job seekers. OTC has prepared countless individuals through hands-on training for high-demand careers, and that impact is only possible because of our strong partnerships with employers and community stakeholders."

350+ attendees seeking jobs were connected with over **40** employers



JEVS Named One of Pennsylvania's "Greatest Places to Intern" by the PA Chamber Foundation

Each summer, the **Franklin C. Ash Internship Program** connects undergraduate students with local nonprofits, community groups, and government agencies for a seven-week immersive experience. Founded and funded by Franklin C. Ash, with support from other donors, the program builds professional skills, fosters civic engagement, and prepares future leaders.



“I've had a passion for social justice and advocacy since high school, and **JEVS offers a wide range of services to the community**. Diversion and re-entry programs give people a deserved second chance to rebuild their lives.”

Terri J.
JEVS The Choice
is Yours Intern





Living Independently

Turning a shared **vision for a vibrant NJ community hub** into reality for members

JEVS supports individuals with disabilities in building skills, forming connections, and engaging in their communities. The **JEVS Independence Network's** new Collingswood, NJ, clubhouse highlights this work in action.

Located in the rear of the Haddon Connection, the clubhouse serves as a space for social gatherings, personal development, and educational activities.

In this supportive environment, members practice daily living skills, explore new hobbies, strengthen social networks, and build confidence in living independently.

104 Independence Network members

at its locations in Narberth, PA; Ambler, PA; and Collingswood, NJ.

“As a parent, it’s important for our kids to see all of life’s possibilities, even into adulthood. We’re incredibly fortunate to have this space, this business, and this community.”

Daniela Solano-Ward
Mayor of Collingswood



Mayor Solano-Ward (L) with Keri P. (R), owner of Haddon Connection, at the Grand Opening of the clubhouse in Collingswood, NJ.

Achieving lasting stability and **independence through residential supports**

Prior to being referred to **JEVS' Behavioral Health Program**, Jen C. experienced an extended period of acute hospitalizations. The JEVS team spent nearly a year visiting her to build trust and rapport. Over the following years, Jen made steady progress through JEVS' psychiatric rehabilitation program and mental health outpatient clinic.

With consistent support from JEVS staff, participation in JEVS programs, and engagement in therapeutic services, Jen has developed confidence in managing daily life, building relationships, and navigating shared living. She often reflects proudly on the progress she's achieved and now enjoys regularly visiting her mother, who is a source of unwavering support.



1,981
individuals
received in-home care

To achieve independence,
it's all about **community**

- **Community Residential Rehabilitation Services (CRRS)** provides community homes for individuals with behavioral health needs.
- **Community Participation** empowers adults with intellectual disabilities to gain employee-related skills and confidence through volunteering, tailored small group activities, and community partnerships.
- **Community Homes** allow individuals with intellectual disabilities to live with independence and dignity with the support of caring and experienced staff.



Living Independently

Quality in-home care backed by 85 years of experience

JEVS Care at Home (JCAH) provides non-medical home care for aging adults and adults with disabilities, including veterans. Our services support clients in living full and independent lives at home.

“I was looking around at different agencies to pick the right one for me and my mother. I called a couple of agencies, but **no one really stood out to us until we called JEVs Care at Home.** Everyone that I've been in contact with since that first call has maintained that same exact level of professionalism, enthusiasm, and care. I will always recommend JEVs Care at Home!”

Genesis
Caregiver



Mission-driven care focused on dignity and independence

Karen discovered her calling as a caregiver after navigating a health challenge and changing careers. “Being a caregiver has taught me to be patient, stay calm, take things one day at a time, and appreciate each day as it comes. When I’m facing a challenging situation, I’ve learned it’s best to reach out to the team at the JEVs Care at Home office. They always have helpful advice. I also remind other caregivers that a kind word and a smile can make a big difference. Sometimes, that’s all it takes to help you and your client get through a hard day.”

◀ Karen accepting her “Caregiver of the Month” award.



Serving for the Future

We continue the work started 85 years ago to **address today's most challenging issues.**

Building on this legacy, JEVS is expanding its reach, innovating programs, and delivering solutions that create lasting impact. As we mark our 85th anniversary, we invite volunteers and supporters to help advance our work and strengthen our community.

"Volunteering and mentorship aren't just acts of service—they are **investments in the future.** They build bridges, foster confidence, and create ripple effects that can change lives."

Mateka Holiday
Comcast

"JEVS consistently brings us **workforce-ready candidates** and creates meaningful ways for our team to give back."

David Saverio Dessberg
Rivers Casino Philadelphia

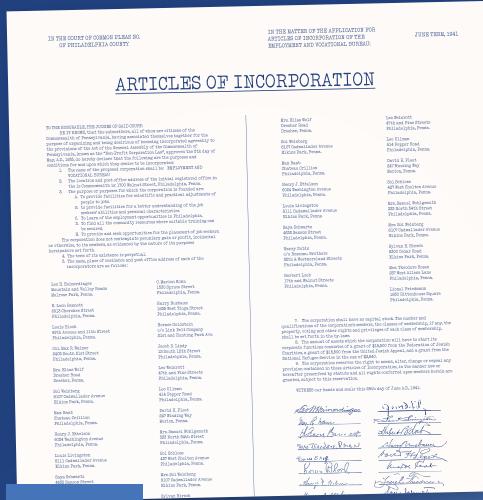


"I have been a volunteer with WSFS Bank at the **JEVS Mock Interview program** at Orleans Technical College on numerous occasions. The ultimate goal is to support students in feeling self-assured, confident, and able to handle the stress of an interview. Thank you for allowing us to participate!"

Laura Simons
WSFS

Celebrating the past, **forging the future.**

Founded in 1941, JEVS has grown alongside the communities we serve—adapting to changing needs while supporting dignity, independence, and access to opportunity. As we celebrate our 85th anniversary in 2026, we honor our legacy of service and continue building for the future.



1941

JEVS Founded as Employment and Vocational Bureau.



Jewish Employment and Vocational Service

• 1951

Renamed the Jewish Employment and Vocational Service.



1980s

Starts providing **in-home** and **community-based** support for people with disabilities and older adults.



1970s

Found **JEVS Business School** (now Orleans Technical College). Career services expands to include high school and college students.



1960s

Begins offering counseling and placement assistance to **justice-involved individuals** impacted by nonviolent drug-related charges.



1990s

Begins customized training services to area businesses. Starts workforce development programs for **people on public assistance**.



2012

Opens JEVS Care at Home, providing non-medical **home care for older adults and people with disabilities**.



2022

JEVS longtime CEO Jay Spector retires. Cynthia F. Figueroa becomes **first woman and person of color to lead the agency**.



2000s

*Logo refreshed in 2022

Changes name to **JEVS Human Services**, removing the acronym from its name, to better reflect the agency's diverse range of services and to reaffirm the secular nature of the organization.



2007

Orleans Technical College opens a new, **state-of-the-art educational facility** at 2770 Red Lion Road.



2025

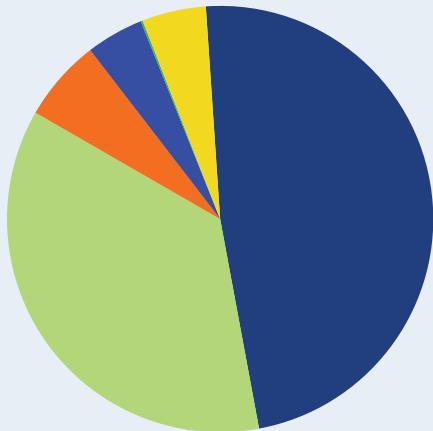
Expands **youth workforce development services**, becoming the intermediary for C2L-PHL, which provides paid work experiences for Philadelphia youth and young adults.

Financials

(July 1, 2024 - June 30, 2025)

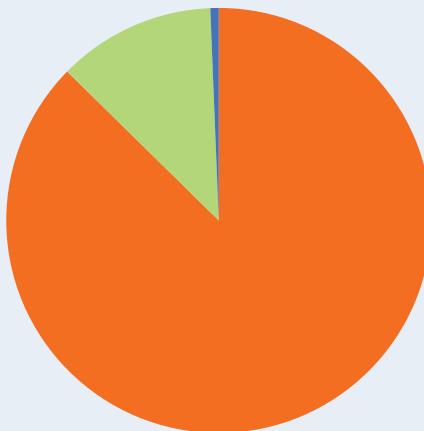
Revenue

● Fee For Service Arrangements	\$66,841,689
● Grants from Governmental Agencies	\$50,308,219
● Program Services and Training Fees	\$8,667,920
● Fundraising*	\$6,060,335
● Miscellaneous Revenue	\$197,755
● Non-Operating Revenue	\$6,746,053



Expenses

● Program Services	\$114,941,189
● Management and General	\$15,800,470
● Fundraising	\$835,413



Total Revenue
\$138,821,971

Total Expenses
\$131,577,072

* Includes contributions, foundation grants, and federated campaigns.

Public Funders

AmeriCorps

City of Philadelphia - Department of Behavioral Health and Intellectual Disability Services (DBHIDS)

City of Philadelphia - Department of Human Services

City of Philadelphia - Department of Labor and Industry Services (DHLIS)

City of Philadelphia - District Attorney's Office

City of Philadelphia - Office of Community Empowerment and Opportunity

Commonwealth of Pennsylvania - Department of Education

Commonwealth of Pennsylvania - Department of Human Services

Commonwealth of Pennsylvania - Department of Labor & Industry

Montgomery County Department of Behavioral Health & Developmental Disabilities

New Jersey Department of Human Services

New Jersey Department of Labor & Workforce Development

Pennsylvania Commission on Crime and Delinquency

Pennsylvania Department of Drug and Alcohol Programs (DDAP)

Pennsylvania Department of Veterans Affairs

Pennsylvania Higher Education Assistance Agency (PHEAA)

Philadelphia Corporation for Aging

Philadelphia Works, Inc.

U.S. Department of Education

U.S. Department of Health and Human Services

U.S. Department of Justice

U.S. Department of Labor

U.S. Department of Veterans Affairs

2025 Donors

(July 1, 2024 - June 30, 2025)

Thank you for supporting JEVS' vision that each person achieves independence and fulfillment.

\$100,000+

Bank of America

Chappell Culpeper Family Foundation

Comcast

Five Together Foundation

Hamilton Family Charitable Trust

Jewish Federation of Greater Philadelphia

The Vanguard Group Foundation

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JEVS Human Services wishes to thank all donors who prefer to remain anonymous.

Your support makes a huge impact.

When you donate today, you help JEVS ensure that every person achieves personal independence and fulfillment.

Thank you for your contribution.

Donate today!



jevs.org/donate

jevs
Human Services

Expanding Opportunities. Fostering Independence.

2025-2027 Strategic Plan



This plan outlines the priorities that will guide JEVS' goal to address unmet needs in our community and create sustainable paths to independence.

Strategic Priorities

Visibility and Influence

Influence policymakers, funders, and practitioners to benefit those with whom we work by leveraging and raising visibility of our 80+ years of experience.

Financial Sustainability

Ensure that JEVS maintains the financial strength necessary to invest in our future and sustainably deliver on our mission over the long term.

Culture and Talent

Be known as an employer of choice by improving how we recruit, retain, and develop staff by enhancing our culture to ensure our people are deeply engaged with JEVS' mission and know they are valued.

Programs

Provide integrated, innovative, data-driven, and sustainable programs in partnership with participants and the community.

Program Growth Areas

Within our programs we are focusing on key areas as part of our programmatic growth plan.



Healthcare Opportunities



Youth and Young Adults



Geographic Expansion



Program Sustainability

Be part of our future!

Read more at
jevs.org



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Expanding Opportunities. Fostering Independence.

2025-2027 Strategic Plan



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